SHS0910
Quarterly Medi-Cal Activity Report

ADMINISTRATIVE ADJUDICATION DIVISION
QUARTERLY ACTIVITY REPORT

10/01/09 THROUGH 12/31/09

| CATEGORY | FILINGS | WITHDRAWALS | VERBAL WITHDRAWALS | CONDITIONAL WITHDRAWALS | VERBAL CONDITIONAL WITHDRAWALS | NON-APPEARANCES | GRANTS | GRANT IN-PART | DENIALS | DISMISSALS |
|---|---|---|---|---|---|---|---|---|---|---|
| Los Angeles MCFO | 22 | 1 | 7 | 0 | 0 | 2 | 1 | 0 | 2 | 1 |
| Sacramento MCFO | 13 | 0 | 6 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| San Bernadino MCFO | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| San Diego MCFO | 8 | 3 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 0 |
| San Francisco MCFO | 58 | 8 | 8 | 16 | 0 | 10 | 1 | 1 | 7 | 6 |
| Fresno MCFO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ramos | 21 | 2 | 2 | 0 | 0 | 5 | 0 | 1 | 0 | 0 |
| DHS Overpayment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| In Home Ops. | 13 | 1 | 4 | 2 | 0 | 0 | 0 | 0 | 11 | 0 |
| Dental | 400 | 257 | 208 | 54 | 4 | 140 | 153 | 21 | 97 | 208 |
| Vision | 15 | 0 | 3 | 0 | 0 | 2 | 0 | 0 | 0 | 6 |
| Office of Aids | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Breast/Cerv Cancer TP | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CMSP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| BURU | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ben Care Mgmt Prog | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drug Unit - South | 32 | 1 | 27 | 1 | 0 | 2 | 1 | 0 | 2 | 0 |
| Drug Unit - North | 176 | 12 | 72 | 0 | 3 | 34 | 72 | 0 | 4 | 8 |
| DAPD - South | 473 | 25 | 9 | 22 | 4 | 65 | 426 | 9 | 104 | 1 |
| DAPD - North | 428 | 18 | 17 | 27 | 16 | 44 | 213 | 4 | 48 | 5 |
| Managed Care | 220 | 11 | 66 | 0 | 0 | 57 | 23 | 0 | 31 | 17 |
| Hlth.Plan - San Mateo | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sta Barb Health Auth | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Cal Optima (Orange) | 33 | 2 | 8 | 0 | 0 | 9 | 3 | 0 | 3 | 5 |
| Cent Coast All Health | 5 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Partnshp Hlth Plan-Ca | 13 | 4 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 0 |
| Dept of Mental Health | 23 | 1 | 6 | 0 | 0 | 6 | 0 | 0 | 3 | 6 |
| Dept of Drug & Alcoh. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| TOTAL | 1963 | 347 | 450 | 122 | 27 | 380 | 895 | 37 | 318 | 267 |

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ADMINISTRATIVE ADJUDICATION DIVISION
MONTHLY ACTIVITY REPORT

OCTOBER 2009

| CATEGORY | FILINGS | WITHDRAWALS | VERBAL WITHDRAWALS | CONDITIONAL WITHDRAWALS | VERBAL CONDITIONAL WITHDRAWALS | NON-APPEARANCES | GRANTS | GRANT IN-PART | DENIALS | DISMISSALS |
|---|---|---|---|---|---|---|---|---|---|---|
| Los Angeles MCFO | 8 | 1 | 4 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| Sacramento MCFO | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Bernadino MCFO | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Diego MCFO | 5 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| San Francisco MCFO | 27 | 2 | 4 | 3 | 0 | 4 | 1 | 0 | 2 | 2 |
| Fresno MCFO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ramos | 7 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| DHS Overpayment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| In Home Ops. | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| Dental | 196 | 159 | 94 | 37 | 0 | 59 | 58 | 5 | 34 | 23 |
| Vision | 13 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Office of Aids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Breast/Cerv Cancer TP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CMSP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| BURU | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ben Care Mgmt Prog | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drug Unit - South | 13 | 0 | 11 | 0 | 0 | 1 | 1 | 0 | 1 | 0 |
| Drug Unit - North | 65 | 2 | 27 | 0 | 1 | 10 | 13 | 0 | 2 | 1 |
| DAPD - South | 177 | 8 | 3 | 8 | 3 | 20 | 177 | 4 | 41 | 1 |
| DAPD - North | 180 | 3 | 5 | 8 | 8 | 18 | 67 | 2 | 20 | 1 |
| Managed Care | 94 | 5 | 26 | 0 | 0 | 14 | 11 | 0 | 14 | 5 |
| Hlth.Plan - San Mateo | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sta Barb Health Auth | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Cal Optima (Orange) | 15 | 1 | 2 | 0 | 0 | 2 | 0 | 0 | 2 | 0 |
| Cent Coast All Health | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Partnshp Hlth Plan-Ca | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Dept of Mental Health | 10 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 2 | 1 |
| Dept of Drug & Alcoh. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| TOTAL | 832 | 181 | 184 | 56 | 12 | 132 | 328 | 11 | 124 | 36 |

SHS0910
Quarterly Medi-Cal Activity Report

ADMINISTRATIVE ADJUDICATION DIVISION
MONTHLY ACTIVITY REPORT

NOVEMBER 2009

| CATEGORY | FILINGS | WITHDRAWALS | VERBAL WITHDRAWALS | CONDITIONAL WITHDRAWALS | VERBAL CONDITIONAL WITHDRAWALS | NON-APPEARANCES | GRANTS | GRANT IN-PART | DENIALS | DISMISSALS |
|---|---|---|---|---|---|---|---|---|---|---|
| Los Angeles MCFO | 8 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Sacramento MCFO | 3 | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| San Bernadino MCFO | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Diego MCFO | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Francisco MCFO | 20 | 3 | 2 | 7 | 0 | 1 | 0 | 1 | 3 | 2 |
| Fresno MCFO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ramos | 6 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| DHS Overpayment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| In Home Ops. | 4 | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 3 | 0 |
| Dental | 119 | 65 | 71 | 11 | 2 | 41 | 60 | 9 | 33 | 141 |
| Vision | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Office of Aids | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Breast/Cerv Cancer TP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CMSP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| BURU | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ben Care Mgmt Prog | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drug Unit - South | 9 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Drug Unit - North | 55 | 5 | 24 | 0 | 0 | 8 | 6 | 0 | 1 | 4 |
| DAPD - South | 146 | 8 | 3 | 7 | 1 | 22 | 123 | 2 | 42 | 0 |
| DAPD - North | 123 | 13 | 6 | 12 | 5 | 12 | 62 | 1 | 13 | 3 |
| Managed Care | 59 | 2 | 24 | 0 | 0 | 19 | 2 | 0 | 6 | 7 |
| Hlth.Plan - San Mateo | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sta Barb Health Auth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Cal Optima (Orange) | 7 | 0 | 2 | 0 | 0 | 2 | 2 | 0 | 1 | 4 |
| Cent Coast All Health | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Partnshp Hlth Plan-Ca | 5 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Dept of Mental Health | 7 | 1 | 2 | 0 | 0 | 2 | 0 | 0 | 1 | 2 |
| Dept of Drug & Alcoh. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 577 | 102 | 152 | 39 | 8 | 110 | 255 | 13 | 105 | 163 |

SHS0910
Quarterly Medi-Cal Activity Report

ADMINISTRATIVE ADJUDICATION DIVISION
MONTHLY ACTIVITY REPORT

DECEMBER 2009

| CATEGORY | FILINGS | WITHDRAWALS | VERBAL WITHDRAWALS | CONDITIONAL WITHDRAWALS | VERBAL CONDITIONAL WITHDRAWALS | NON-APPEARANCES | GRANTS | GRANT IN-PART | DENIALS | DISMISSALS |
|---|---|---|---|---|---|---|---|---|---|---|
| Los Angeles MCFO | 6 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 0 |
| Sacramento MCFO | 7 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| San Bernadino MCFO | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| San Diego MCFO | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 0 |
| San Francisco MCFO | 11 | 3 | 2 | 6 | 0 | 5 | 0 | 0 | 2 | 2 |
| Fresno MCFO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ramos | 8 | 0 | 2 | 0 | 0 | 4 | 0 | 1 | 0 | 0 |
| DHS Overpayment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| In Home Ops. | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 |
| Dental | 85 | 33 | 43 | 6 | 2 | 40 | 35 | 7 | 30 | 44 |
| Vision | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 6 |
| Office of Aids | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Breast/Cerv Cancer TP | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CMSP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| BURU | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ben Care Mgmt Prog | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Drug Unit - South | 10 | 1 | 10 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| Drug Unit - North | 56 | 5 | 21 | 0 | 2 | 16 | 53 | 0 | 1 | 3 |
| DAPD - South | 150 | 9 | 3 | 7 | 0 | 23 | 126 | 3 | 21 | 0 |
| DAPD - North | 125 | 2 | 6 | 7 | 3 | 14 | 84 | 1 | 15 | 1 |
| Managed Care | 67 | 4 | 16 | 0 | 0 | 24 | 10 | 0 | 11 | 5 |
| Hlth.Plan - San Mateo | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sta Barb Health Auth | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Cal Optima (Orange) | 11 | 1 | 4 | 0 | 0 | 5 | 1 | 0 | 0 | 1 |
| Cent Coast All Health | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Partnshp Hlth Plan-Ca | 5 | 4 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 |
| Dept of Mental Health | 6 | 0 | 3 | 0 | 0 | 2 | 0 | 0 | 0 | 3 |
| Dept of Drug & Alcoh. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 554 | 64 | 114 | 27 | 7 | 138 | 312 | 13 | 89 | 68 |