

## DEPARTMENT OF BENEFIT PAYMENTS

744 P Street, Sacramento, CA 95814



March 20, 1975

ALL-COUNTY LETTER NO. 75-62

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: COUNTY QUALITY CONTROL-CORRECTIVE ACTION REGULATIONS IMPLEMENTATION

REFERENCE: ALL COUNTY LETTER NO. 75-46

Attached are two charts depicting the Department of Benefit Payments organization for quality control/corrective action and the corrective action process used by the Department. They were inadvertently omitted from the Quality Control Model enclosed with All County Letter No. 75-46 and should be attached as the last two pages of that document.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dennis O. Flatt".

DENNIS O. FLATT  
Deputy Director

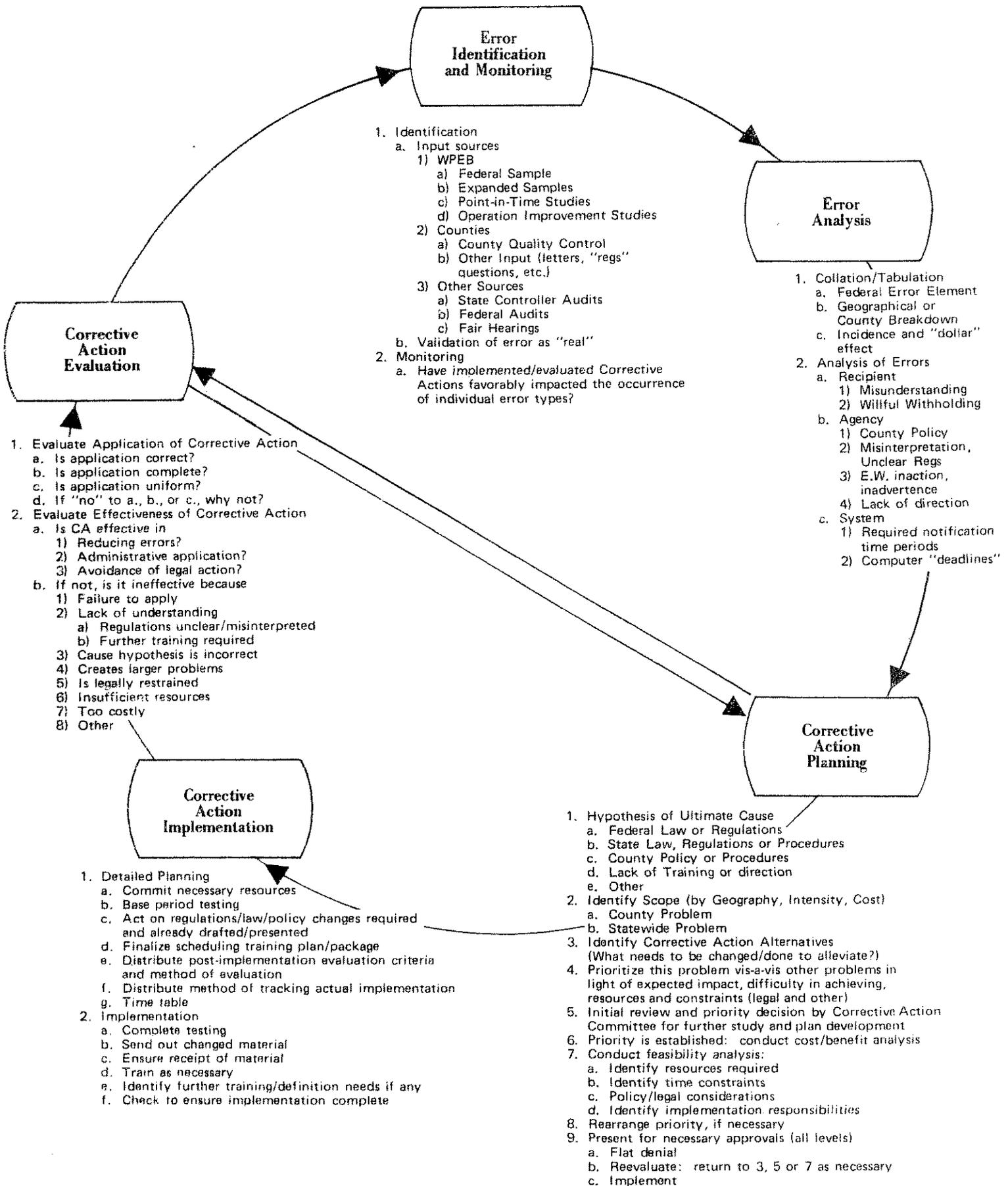
Attachments

cc: CWDA

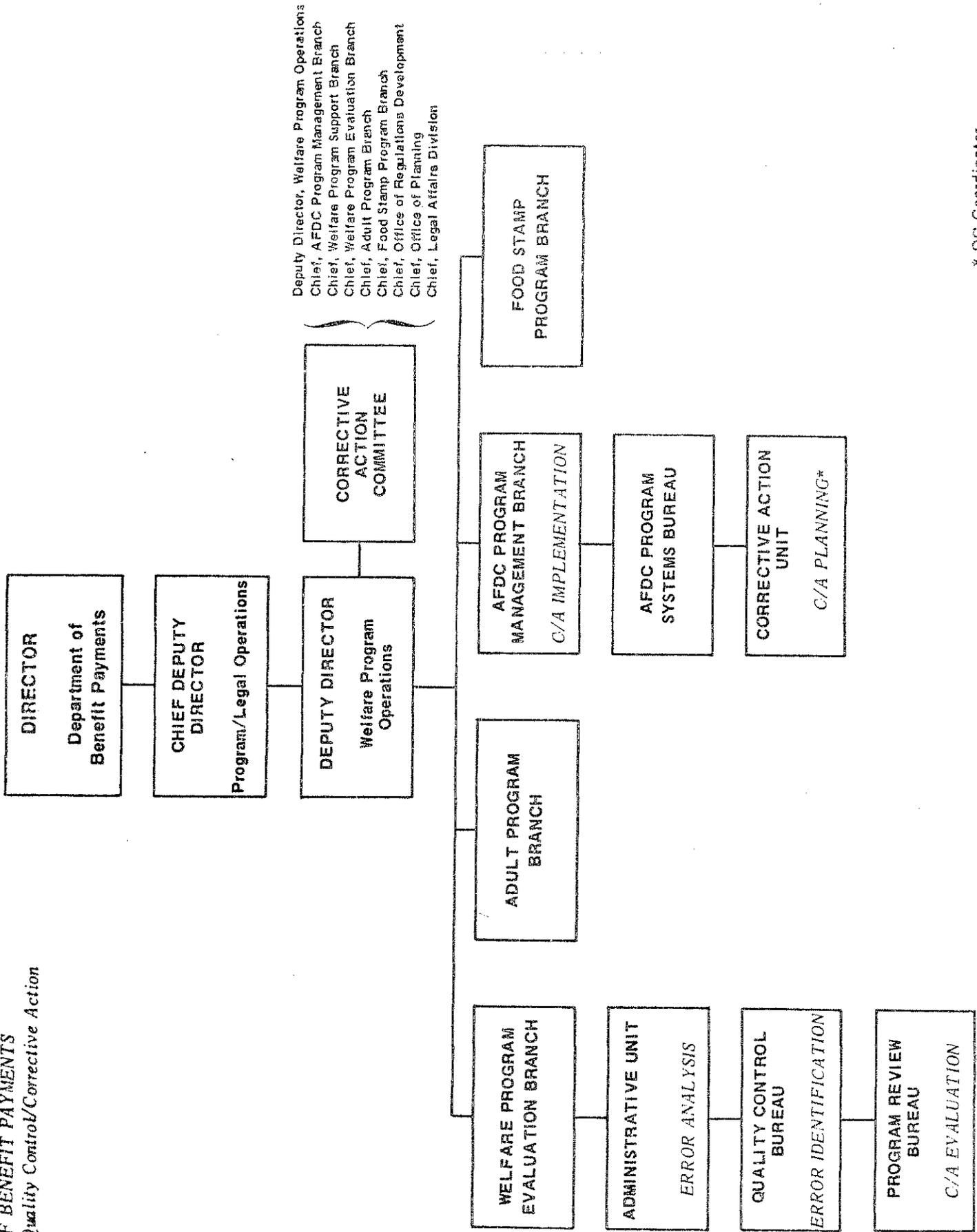
**OBSOLETE**Superseded by ACL # 77-15Issued 3-17-77

# CORRECTIVE ACTION PROCESS

Department of Benefit Payments



**DEPARTMENT OF BENEFIT PAYMENTS**  
*Organization for Quality Control/Corrective Action*



Deputy Director, Welfare Program Operations  
 Chief, AFDC Program Management Branch  
 Chief, Welfare Program Support Branch  
 Chief, Welfare Program Evaluation Branch  
 Chief, Adult Program Branch  
 Chief, Food Stamp Program Branch  
 Chief, Office of Regulations Development  
 Chief, Office of Planning  
 Chief, Legal Affairs Division

\* QC Coordinator