

DEPARTMENT OF BENEFIT PAYMENTS



May 20, 1974

ALL-COUNTY LETTER NO. 74-92

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: TRANSLATED WELFARE FORMS

REFERENCE:

Because of growing public concern over the need for bilingual services, the legislature recently enacted the Bilingual Services Act (Chapter 1182, Statutes of 1973), which provides in general for effective communications between all levels of government in this State and the people of the State who are precluded from utilizing public services because of language barriers. Included in the Act is a provision that materials explaining services available are to be translated into any non-English language spoken by a substantial number of the public served. In order to comply with the intent of this Act, the Department of Benefit Payments is asking county welfare departments to complete the attached questionnaire regarding the translation of welfare forms and return it by June 14, 1974 to:

State Department of Benefit Payments
Management Analysis Branch
744 P Street, M.S. 14-63
Sacramento, California 95814

The questionnaire is directed toward obtaining information on forms relating to the AFDC, Food Stamp, and State Supplemental programs. Information obtained from the completed questionnaires will be used together with data covering the non-English speaking welfare population of each county in evaluating the need for translated welfare forms.

Please refer any questions regarding this request to Mike Farrell of the Management Analysis Branch, (916) 445-2780.

Sincerely,

Dennis O. Flatt

DENNIS O. FLATT
Deputy Director
Welfare Program Operations

OBsolete

Superseded by ACL # 77-15

Attachments

Issued 3-17-77

cc: CWDA

