



CDSS

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DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

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ARNOLD SCHWARZENEGGER  
GOVERNOR

September 16, 2010

ALL-COUNTY LETTER (ACL) NO. 10-42

TO: ALL COUNTY WELFARE DIRECTORS  
ALL IN-HOME SUPPORTIVE SERVICES (IHSS) PROGRAM  
MANAGERS

SUBJECT: IHSS PROVIDER DISQUALIFICATION APPEAL DECISIONS

REFERENCES: ACL NO. 09-68, DATED OCTOBER 31, 2009; ACL NO. 09-52,  
DATED OCTOBER 1, 2009; ACL NO. 09-70, DATED  
OCTOBER 31, 2009; ACL NO. 09-78, DATED  
NOVEMBER 25, 2009; ACL NO. 10-05, DATED  
FEBRUARY 17, 2010; AND ACL NO. 10-35 DATED JULY 16, 2010

Reason For This Transmittal

- State Law Change
- Federal Law or Regulation Change
- Court Order or Settlement Agreement
- Clarification Requested by one or More Counties
- Initiated by CDSS

This ACL provides counties with the latest information and instructions regarding the IHSS provider disqualification appeal process. The California Department of Social Services (CDSS) has determined that the time required to complete processing of provider enrollment appeals is taking longer than originally anticipated. As a result, CDSS is advising counties that the timeframe for issuing provider enrollment appeal decisions has been extended to 180 days. Counties are instructed to advise prospective and current providers who file an appeal of the longer processing timeframe for appeal decisions.

**BACKGROUND**

In October 2009, CDSS issued All-County Letter (ACL) No. 09-68, which provided information and instructions to counties regarding the appeal process for prospective and current IHSS providers who were determined ineligible to be enrolled or paid as an IHSS provider. ACL No. 09-68 advised counties that the CDSS Provider Enrollment Appeals Unit (PEAU) would render an appeal decision within 90 days of receipt of the individual's request for appeal. As indicated above, appeal decisions are expected to take up to 180 days to complete. The PEAU will also advise appellants of this extended timeframe for issuing appeal decisions.

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Should you have any questions regarding the information contained in this ACL, please contact the PEAU at (916) 229-4003.

Sincerely,

***Original Document Signed By:***

EILEEN CARROLL  
Deputy Director  
Adult Programs Division