STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

May 6, 1991

ALL COUNTY INFORMATION NOTICE I-44-91

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: COUNTY CONTACTS FOR OVERPAYMENT/OVERISSUANCE INFORMATION

REFERENCE: ACIN I-44-89

This is to provide you with an updated list of County contacts for the various phases of the overpayment recovery process. The Overpayment Recovery Bureau (ORB) updates this list annually to help the Counties share overpayment/overissuance ideas/information from other Counties. This contact information is of tremendous benefit to all Counties in their effort to improve collection of overpayments/overissuances. Because of staffing changes occurring in County Welfare Departments (CWDs) throughout the year, the ORB would like to thank you and your staff for providing the latest changes in staff contacts for overpayment/overissuance information.

If you have any questions or comments, please contact Mr. Richard Haseltine, Overpayment Recovery Bureau, at (916) 322-5387 or ATSS 492-5387.

for ROBERT A. HOREL
Deputy Director

Attachment

cc: CWDA

OVERPAYMENT RECOVERY BUREAU - STATEWIDE
COUNTY CLAIMS ESTABLISHMENT/COLLECTIONS CONTACT PERSONS

COUNTY	LAST NAME, FIRST NAME	TELEPHONE NUMBER	AREA OF EXPERTISE
Alameda	De Witt, Luann	(415)268-2160	OIs
	Belding Kathy	(415)268-2160	OPs
Alpine	Lake, Lorraine	(916)694-2235	General
	Chavez, Cami	(916)694-2235	General
Amador	Hill, Catherine	(209)223-6550	Policies/Procedures
	Coats, Glenda	(209)223-6550	SSA4972/FNS209/Tax Intercepts
Butte	Graham, Susan	(916)538-7418	Program
	West, Penny	(916)538-7686	Fiscal/Statistical
Calaveras	Harris, Dianne	(209)754-6450	OPs
	Carder, Anne	(209)754-6440	AFDC-Eligibility/Fiscal
	Mc Lain, Connie	(209)754-6444	FS/MediCal-Eligibility/Fiscal
Colusa	Hicks, Frances	(916)458-4985	Fiscal
	Mac Kaben, Janice	(916)458-4985	Eligibility
Contra Costa	Gallagher, Frank	(415)646-5200	OPs/OIs/Tax Intercept/ICTs/Procedures
	Kiesel, Patti	(415)646-5168	SSA4972/FNS209/Reports
	Bischoff, Nancy	(415)646-6140	Collections
Del Norte	Rump, Sally	(707)464-3191	Program
	Galatiento, Jeannine	(707)464-3191	Fiscal/Reports
El Dorado	Amstutz, Linda	(916)621-6339	FNS209/Accounting
	Zumwalt, Larry E.	(916)621-6334	General/AFDC/FS/GR/ICTs/FC/SSI
Fresno	Culp, Peggy	(209)453-4198	FNS209
	Jen-Otani, Alice	(209)453-6713	SSA4972
	Nix, Ann	(209)453-6200	ICTs(OPs/OIs)
	Cannon, David	(209)453-6529	General
	Preston, Patricia	(209)453-6105	
Glenn	White, Robert	(916)934-6514	FNS209
	Blakeman, Patti	(916)934-6514	ICTs
	Ceccon, Lisa	(916)934-6514	SSA4972
Humboldt	Swarts, Debra	(707)445-6015	Casework
	Polifroni, Kathy	(707)445-6013	Policy/Procedure
Imperial	Lopez, Lois	(619)353-1400 ext 106	General (all)
	Solorzano, Marina	(619)353-1400 est 132	Forms/Amounts of OPs
	Fourong, Charles	(916)353-1400 ext 395	ICTs/Case questions
Inyo	Landis, Darlene	(619)872-1394	General (all)
Kern	Gause, Barbara	(805)321-3518	General (all)
	Cowen, Anita	(805)321-3521	General (all)
Kings	Robertshaw, Carol	(209)582-3241 ext 2217	SSA4972/OPs/OIs/Adjusts/Investigations
	Cespedes, Pam	(209)582-3241 ext 2248	OPs/OIs/ICTs/Adjusts/Collections
	Coleman, Linda	(209)582-3241 ext 2249	FNS209/OPs/OIs/ICTs/Adjusts/Statistics

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COUNTY	LAST NAME, FIRST NAME	TELEPHONE NUMBER	AREA OF EXPERTISE
Lake	Howard, Robert	(707)263-9311	General (all)
	Reese, Mary	(707)263-9311	
Lassen	Schull, Michele	(916)257-8311 ext 174	SSA4972/Fns209/Ops/OIs/Collections
	Schooler, Elaine	(916)257-8311 ext 154	ICTs
Los Angeles	Gagliardi, Gracie	(213)807-7057	Computer Program Repayment System
	Hicks, Chris	(213)765-6132	Accounting/Cash Repayments/Receivables
	Lee, Charlotte	(213)881-5366	Eligibility, Case Management
	Cooper, Kitty	(818)572-5889	AFDC-Program/Policy
	Hamilton, Jessie	(818)572-5531	FS-Program/Policy
	Block, Steve J.	(213)418-3222	Fraud
Madera	Ketter, Olga	(209)675-7910	OPs/OIs/Case information
	Cheatham, Marilyn	(209)675-7848	OPs/OIs/Case information
Marin	Bohman, Bette	(415)499-7075	Collections
	Sampson, Thetys	(415)499-6930	FNS209
Mariposa	Ulyatt, Susan	(209)966-3609	General (all)
Mendocino	Webb, Christine	(707)463-2437	General (all)
Merced	Williamson, Houston	(209)385-3000	Closed Case OPs
Modoc	Prock, Mary Ann	(916)233-3939 ext 501	Reports
	Plichta, Tom	(916)233-3939	ICTs
Mono	Thompson, Fran	(619)934-3411	General (all)
Monterey	Soratos, Shirley	(408)755-4483	OPs/OIs/Cash receipts
	Berry, Michael	(408)755-4427	General
Napa	Maeda, Char	(707)253-4368	General (all)
Nevada	Linden, Marion	(916)265-1340	OPs/ICTs
	Durgin,Elsie	(916)265-1340	SSA4972/FNS209
Orange	Vincent, Cynthia	(714)567-7954	AFDC/FS/OPs/OIs/Casework
	Nichols, Mary	(714)568-4103	AFDC/FS/Civil Collection
	Schorer, Ervin	(714)568-4140	SSA4972/FNS209
	Renner, Elaine	(714)568-4128	SSA4972/FNS209
Placer	Barker, Sue	(916)889-4000	General (all)
	Schwind, Laura	(916)889-4000	General (all)
Plumas	Cortez, Bettye	(916)283-6350	General (all)
Riverside	Mc Cormack, Mary	(714)358-3200	Collections
	Artino, Sharon	(714)358-3200	SSA4972/FNS209
Sacramento	Wingfield, Arlene	(916)978-2030	Reports (AFDC/FS)
	Juarez, Nancy	(916)440-7877	Claims/Collections/ORR
	Wilson, Pat	(916)440-6165	FS/IPVs/ORR/Welfare
	Graham, Sue	(916)978-2176	FS Program
	McWilliams, Kelli	(916)978-2178	AFDC Program

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San Benito	Estrada, Pat	(408)637-5336	SSA4972
	Garcia, Teresa	(408)637-5336	IEVS
	Malone, George	(408)637-1819	Fraud/ADHs
San Bernardino	Foisel, Linda	(714)387-4742	AFDC-Program/Policy
	Chenault, Janine	(714)387-4744	FS-Program/Policy
	Evans, Dee	(714)387-2441	AFDC/ICTs
	Crutcher, Linda	(714)387-7089	SSA4972/FNS209
	Coats, Kathy	(714)387-8881	OIs
San Diego	Woolf, Michele	(619)589-4501	Primary Contact
	Christian, Bonnie	(619)338-2725	Secondary Contact
San Francisco	Jefferson, J.W.	(415)557-5758	Collections/FNS209
	Contie, Jeanette	(415)557-6575	SSA4972
	Bastian, Margaret	(415)557-5707	OP Calculation
	Lang, Valerie	(415)557-5694	ICTs
San Joaquin	Sullivan, Dennis	(209)468-1916	Collections/Balances
	Sullivan, Dennis	(209)468-1916	SSA4972/FNS209
	Snyder, Nancy	(209)468-1945	FS Disqualifications
	Johnson, Lynn	(209)468-1150	ADHs
San Luis Obispo	Perkins, Linda	(805)549-4030	General (all)
	Frazier, Betty	(805)549-4036	General (all)
San Mateo	Torre, Mike	(415)595-7526	SSA4972/FNS209
	Richardson, Geri	(415)595-7941	ICTs
Santa Barbara	Faulkner, Trisha	(805)346-7106	OPs
	Watts, Michael	(805)346-7108	OIs
Santa Clara	Wade, Sandra	(408)441-5590	General (all)
Santa Cruz		(408)425-2088 ext 140	AFDC OPs
	Peterson, Liz	(408)425-2549 ext 169	FS OIs
	Hunter, Trude	(408)425-2411 ext 204	Collections/ICTs
	Cuseo, Park	(408)425-2282 ext 22	Fraud
Shasta	Hovater, Susan	(916)225-5643	AFDC/FS/OPs/OIs
	Eckard, Kathy	(916)225-5643	AFDC/FS/OPs/OIs
Sierra	Wright, Lori	(916)993-6720	General (all)
Siskiyou	Sandford, Bette	(916)842-8360	FS/OIs/IPVs
	Dellabitta, Nadine	(916)842-8360	AFDC/OPs/ICTs
Solano	Mc Daniel, Linda	(707)553-5369	OPs/IPVs
	Sparks, Vicki	(707)429-9576 ext 4166	ICTs
Sonoma	Wilkerson, Linda	(707)527-2425	SSA4972/FNS209/OP Balances
	Barnes, Grace	(707)527-2468	SSA4972/AFDC/Refugee OP Balances

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Stanislaus	Vickery, Jim	(209)525-6793	General
	Bautista, Martha	(209)525-6760	General
Sutter	Cogan, Janet	(916)741-7230	AFDC/OPs
	Clarin, Meng	(916)741-7230	Fiscal
	Van Meter, Donna	(916)741-7230	FS/OIs
Tehama	Receptionist directs calls	(916)527-1911	
	Myers, Gene	(916)527-1911	General (all)
Trinity	Neill, Julie	(916)623-1266	ICT/FS/AFDC/OP
	Frazee, Sue	(916)623-1386	SSA4972/FNS209
Tulare	Henderson, Ray	(209)733-6018	ICTs/FNS209/OP Balances/etc.
Tuolumne	Stone, Linda	(209)533-5782	SSA4972/Balances/Tax Intercept
	Wallace, Chris	(209)533-5729	ICTs
	Leach, Mary	(209)533-5723	FNS209/Balances
	Anderson, Jan	(209)533-5753	ICTs (in)
	Ostrom, Carol	(209)533-5781	Fraud/Collections/Reports/Stats
	Olesiuk, Patrick	(209)533-5728	Fraud Report/Invest.
Ventura	Armstrong, William R.	(805)652-7647	SSA4972/FNS209
	Bari, Nancy	(805)652-7626	ICTs/OPs
	Smith, Jo Edna	(805)652-7623	Collections/OPs
Yolo	Fairley, Jim	(916)661-2701	Fraud/Collections
	Larkin, D'Nell	(916)661-2762	Col Amts/Bal and FNS209
Yuba	McCracken, Carol	(916)741-6583	SSA4972
	Bebout, Toni	(916)741-6628	FNS209
	Newsom, Carol (Supv)	(916)634-7636	ICTs/ORI Alerts