

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814
(916) 445-2077

See publications



September 8, 1986

ALL-COUNTY INFORMATION NOTICE NO. 1-84-86

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC QUALITY CONTROL CORRECTIVE ACTION PROGRESS
REPORT, OCTOBER 1984 - SEPTEMBER 1985

REFERENCE: I-37-86

Attached for your information is a copy of the Progress Report for California's October 1984 - September 1985 AFDC Quality Control Corrective Action Plan. This progress report was provided to the Department of Health and Human Services as required by federal regulations.

The federal sample QC findings show an increase in the statewide dollar error rate from 3.1 percent last period to 4.1 percent this period. About ten percent of all misspent dollars were due to Monthly Reporting errors; prior to this period these errors were waived. There was, additionally, a sharp increase in the percentage of misspent dollars for two other error elements. The Unemployed Parent element increased from about 12 percent to 17 percent of all misspent dollars, and the Living Arrangement/Household Composition element increased from just under 8 percent to more than 16 percent of all misspent dollars. We feel that developing new, and strengthening existing case management techniques such as supervisory review programs will contribute to the reduction of errors in these and all other elements.

We were pleased to find the state sample QC findings showed good progress in that the number of counties with an error rate above the 3 percent performance standard has decreased from 14 to 9 counties. Your commitment to error reduction plays a major role in attainment of our statewide corrective action goals. It is critical that we all make a conscious renewal of this commitment to error reduction in order to reverse the trends evident in the most recent period's findings.

If you have questions or comments about the Progress Report, please contact your Corrective Action Consultant at (916) 445-4458.

A handwritten signature in cursive script, reading "Linda S. McMahon", is positioned above the typed name.

LINDA S. McMAHON
Director

Attachment

cc: CWDA