

DEPARTMENT OF SOCIAL SERVICES  
744 P Street, Sacramento, CA 95814  
(916) 445-2077



April 16, 1986

ALL-COUNTY INFORMATION NOTICE NO. 1-37-86

SUBJECT: AFDC QUALITY CONTROL CORRECTIVE ACTION PLAN,  
OCTOBER 1984 - SEPTEMBER 1985

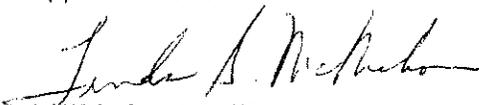
*see publication*

Attached for your information is a copy of the California AFDC Quality Control Corrective Action Plan for the period October 1984 through September 1985. The plan was provided to the Department of Health and Human Services as required by Federal regulations.

As discussed in the plan findings from the Federal QC sample, IRIS reviews and county corrective action plans indicate errors in many counties are being caused by worker failure to take action on available information. Increased emphasis on case review is one approach many counties have found effective in controlling these types of errors. If worker failure to take action errors are a problem in your county, we encourage consideration of case review techniques as an appropriate response.

For further information regarding case review methods and approaches, you may contact the Corrective Action Bureau at (916) 445-4458.

Your continuing commitment and contribution to AFDC error reduction is appreciated.

  
LINDA S. McMAHON  
Director

Attachment

cc: CWDA