

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

(916) 322-5475



September 12, 1983

ALL-COUNTY INFORMATION NOTICE I- 101-83

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: FOOD STAMP ORDERING PROCEDURE AND DELIVERY PROBLEMS

REFERENCE:

This is to inform you that we have been advised by Food and Nutrition Service (FNS), Western Region, that due to changes in procedure for procuring armored carrier service, shipments of food coupons will take an additional two (2) weeks from placement of order until shipment is received. Therefore, it is recommended that counties advise their shipping points to adjust ordering procedures and inventory accordingly.

In addition, there have been reports of problems that armored carriers have encountered in making deliveries. At times, the carrier is unable to notify a shipping point of its arrival due to an incorrect name or telephone number of the person(s) designated to receive the delivery. Also, armored carriers sometimes have problems scheduling deliveries due to the short receiving hours of a destination. Therefore, if at all possible, all points should be open at least six hours daily for receipt of coupons. We would also appreciate county cooperation in assuring that correct names and telephone numbers are indicated on the coupon order forms.

If you have any questions regarding this matter, please contact your Food Stamp Program Operations consultant at (916) 322-5475.

Sincerely,

A handwritten signature in cursive script that reads "Kyle S. McKinsey".

KYLE S. MCKINSEY
Deputy Director

cc: CWDA