

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



June 11, 1980

ALL-COUNTY INFORMATION NOTICE I-60-80

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: IHSS Quality Control

REFERENCE:

As many of you already know, a Quality Control (QC) system has been developed for the In-Home Supportive Services (IHSS) Program. The IHSS QC system is being implemented with the April through September 1980 review period. Samples are being drawn in mid May with field work to commence in late May.

The IHSS QC sampling strategy calls for a random sample of Individual Provider (IP) cases to be drawn from the Payrolling System and county specific samples from a number of counties. The county specific samples will include all cases regardless of service delivery modes employed in the respective counties.

The counties which have been selected by IHSS Program Management for county specific sampling are: Alameda, Fresno, Los Angeles, San Bernardino, San Diego, San Francisco and Santa Clara. Each of these counties can expect to have a substantial number (approximately 125) of IHSS cases selected for QC review in the next six months. All counties with IP IHSS cases can expect to have some cases selected for QC review.

Any questions regarding IHSS QC should be directed to the Quality Control Bureau at (916) 322-2164.

Sincerely,

  
PHILIP MANRIQUEZ  
Deputy Director  
Planning and Review Division

cc: CWDA