



CDSS

WILL LIGHTBOURNE  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**

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EDMUND G. BROWN JR.  
GOVERNOR

September 16, 2011

ALL COUNTY INFORMATION NO. I-55-11

TO: ALL COUNTY WELFARE DIRECTORS  
ALL CALFRESH COORDINATORS

SUBJECT: COMPILATION OF THE ANNUAL CALFRESH SURVEY OF  
OPERATIONS AND ACCESS – FISCAL YEAR (FY) 2009-10

REFERENCE: MANUAL OF POLICIES AND PROCEDURES (MPP) SECTIONS  
63-104.21(h), AND 63-205.1, ALL COUNTY LETTER (ACL) 94-11

The purpose of this letter is to thank you for completing the Annual CalFresh Survey of Operations and Access for FY 2009-10 and to transmit the results. State regulations require that all counties complete an annual survey and review hours of operation of the CalFresh offices to ensure that the needs of applicants/ recipients are being adequately met. We hope that all counties and CalFresh stakeholders find the survey results informative and valuable as a planning tool.

As with prior surveys, the information provided is useful to the California Department of Social Services (CDSS) in meeting statewide program needs. It allows CDSS to respond to information requests regarding the administration of CalFresh by the County Welfare Departments (CWDs) and provides CDSS with a tool to use in the evaluation of legislative proposals and regulatory changes. The attached report reflects the CWD's operations as of June 30, 2010.

The summary of the survey for FY 2009-10 is available online at:

<http://www.cdss.ca.gov/research/res/pdf/foodreports/FSPSurvey0910.pdf>

REASON FOR THIS TRANSMITTAL

- State Law Change
- Federal Law or Regulation Change
- Court Order
- Clarification Requested by One or More Counties
- Initiated by CDSS

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If you have any questions regarding this letter, please contact Rosie Avena, CalFresh Policy Unit, at (916) 654-1514 or by e-mail at [rosie.avena@dss.ca.gov](mailto:rosie.avena@dss.ca.gov).

Sincerely,

***Original Document Signed By:***

LINDA PATTERSON, Chief  
CalFresh Branch