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GOVERNOR

December 27, 2013

ALL-COUNTY INFORMATION NO.: I -76 -13

TO: ALL COUNTY WELFARE DIRECTORS
ALL IN-HOME SUPPORTIVE SERVICES (IHSS) PROGRAM
MANAGERS

SUBJECT: COORDINATED CARE INITIATIVE (CCI) – VOLUNTARY PROVIDER
TRAINING CURRICULUM

REFERENCES: ASSEMBLY BILL NUMBER 1471 (CHAPTER 439, STATUTES OF
2012); SENATE BILL NUMBER 1036 (CHAPTER 45, STATUTES OF
2012); AND WELFARE AND INSTITUTIONS CODE (WIC) SECTION
12330.

The purpose of this All-County Information Notice is to announce the availability of the
CCI – Voluntary Provider Training Curriculum.

BACKGROUND

WIC Section 12330 requires the California Department of Social Services (CDSS) in
consultation with the State Department of Health Care Services (DHCS) and in
collaboration with stakeholders, to develop a voluntary IHSS provider training curriculum
that addresses issues of consistency, accountability, and increased quality of care for
IHSS recipients, no later than January 1, 2014.

A workgroup was composed of representatives from CDSS; DHCS; counties; Public
Authorities; IHSS consumers and providers; advocates; labor unions; and California
State University, Sacramento, College of Continuing Education. The workgroup held
three meetings between May 2013 and December 2013, to develop the curriculum.

REASON FOR THIS TRANSMITTAL

- State Law Change
- Federal Law or Regulation
Change
- Court Order
- Clarification Requested by
One or More Counties
- Initiated by CDSS

VOLUNTARY PROVIDER TRAINING CURRICULUM RELEASE

The resulting voluntary provider training curriculum is a compilation of training resources that include 15 topics and a variety of subtopics, which are available on the CDSS website at: <http://www.cdss.ca.gov/agedblinddisabled/PG1788.htm>. The curriculum allows IHSS providers to voluntarily review documents and links to websites that will assist them in providing consistency, accountability, and increased quality of care to IHSS consumers.

If you have questions regarding the content of this letter, please contact the CDSS Adult Programs Division Training and Development Unit at IHSS-Training@dss.ca.gov or at (916) 651-3494.

Sincerely,

Original Document Signed By:

HAFIDA HABEK, CHIEF
Policy and Quality Assurance Branch
Adult Programs Division