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# California – Child and Family Services Review Signature Sheet

County	Del Norte County
CSA Period Dates	
SIP Period Plan Dates	January 2011 to January 2014
Outcome Data Period	October 2013
<b>County Child Welfare Agency Director</b>	
Name	<b>Gary Blatnick</b>
Signature*	
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<b>County Chief Probation Officer</b>	
Name	<b>Linda Sanford</b>
Signature*	
Phone Number	<b>707-464-7215</b>
Mailing Address	<b>1115 Williams Drive Crescent City, CA 95531</b>

\*Signatures must be in blue ink

Mail the original Signature Sheet to:

Outcomes and Accountability Bureau  
Children and Family Services Division  
California Department of Social Services  
744 P Street, MS 8-12-91  
Sacramento, CA 95814

# California Child and Family Services Review

## Annual SIP Progress Report

[JANUARY 2013 TO DECEMBER 2013]



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# SIP Progress Narrative

## INTRODUCTION

THE DEL NORTE COUNTY SYSTEM IMPROVEMENT PLAN'S (SIP) PROGRESS REPORT FOR CHILD WELFARE SERVICES AND THE JUVENILE PROBATION DEPARTMENT IS AN UPDATE ON THE PROGRESS THE COUNTY HAS MADE SINCE THE IMPLEMENTATION OF THE THREE YEAR SIP IN JANUARY 2011.

THE 2011 SIP OUTLINED THE STRATEGIES THAT CWS AND THE JUVENILE PROBATION DEPARTMENT PLANNED TO IMPLEMENT OVER A THREE YEAR PERIOD TO IMPROVE OUTCOMES FOR CHILDREN AND FAMILIES. THE 2011 SIP INCORPORATED THE FINDINGS IN THE 2010 COUNTY SELF-ASSESSMENT AND PEER QUALITY CASE REVIEW.

THE FOLLOWING REPORT OUTLINES SIP PROGRESS THAT HAS BEEN MADE FOR THE TIME PERIOD OF JANUARY 2013 THROUGH JANUARY 2014. IT WILL ALSO INDICATE ANY ITEMS THAT WILL BE REVIEWED, IMPLEMENTED, OR MONITORED DURING THE TIME PERIOD OF JANUARY 14, 2014 TO NOVEMBER 14, 2014.

TO DETERMINE THE EFFECTIVENESS OF THE SIP, CWS AND THE PROBATION DEPARTMENT ARE MONITORING THE FOLLOWING FOUR OUTCOME MEASURES: S1.1: NO RECURRENCE OF MALTREATMENT AND C1.4: RE-ENTRY FOLLOWING REUNIFICATION, C4.3: PLACEMENT STABILITY IN CHILDREN IN FOSTER CARE OVER 24 MONTHS, 8A: CHILDREN TRANSITIONING TO SELF-SUFFICIENT ADULTHOOD. ACCORDING TO THE MOST RECENT BERKELEY QUARTERLY REPORT (Q2 2013), CWS HAS SURPASSED THE SIP AND THE NATIONAL STANDARD IN C4.3, HOWEVER IN THIS QUARTER, THE COUNTY DID NOT MEET THE SIP OR NATIONAL GOALS IN MEASURES S1.1 AND C1.4. WHILE 8A CANNOT BE TRACKED IN TERMS OF NATIONAL STANDARDS, OTHER STANDARDS HAVE BEEN APPLIED AND RESULTS HAVE BEEN MIXED DURING THE MASSIVE PROGRAMMATIC CHANGES AFFECTING THIS POPULATION.

## STAKEHOLDERS PARTICIPATION

### CHILD WELFARE SERVICES

INTERACTIVE SIP DISCUSSIONS AND PRESENTATIONS WERE HELD WITH COMMUNITY PARTNERS AT THE QUARTERLY BLUE RIBBON COMMISSION MEETINGS. OTHER CONSULTATION WITH STAKEHOLDERS INCLUDED REGULAR MEETINGS WITH:

- CALIFORNIA ENDOWMENT – BUILDING HEALTHY COMMUNITIES INITIATIVE AND LOCAL LAW ENFORCEMENT AMONG OTHERS.
- CHILD ABUSE PREVENTION COUNCIL
- COURT APPOINTED SPECIAL ADVOCATES
- DEL NORTE COUNTY CHILD CARE COUNCIL
- DEL NORTE COUNTY UNIFIED SCHOOL DISTRICT
- DHHS ALCOHOL AND OTHER DRUG PROGRAM
- DHHS PUBLIC ASSISTANCE/EMPLOYMENT AND TRAINING BRANCH
- DHHS PUBLIC HEALTH BRANCH

- DHHS MENTAL HEALTH BRANCH
- FAMILY RESOURCE CENTER
- JUVENILE PROBATION
- NORTHERN REGIONAL TRAINING ACADEMY
- REDWOOD COAST REGIONAL CENTER
- REMI VISTA, INC. (CONTRACT PROVIDER OF MENTAL HEALTH SERVICES FOR CHILDREN)
- RURAL HUMAN SERVICES
- SMITH RIVER RANCHERIA
- YUOK TRIBE

REGULAR MEETING AND CONTACT WITH COMMUNITY PARTNERS HAS BEEN ESSENTIAL IN ASSESSING THE COMPLETION OF SIP GOALS AND SHIFTING PRIORITIES WHEN NECESSARY TO MEET LOCAL NEEDS. THERE HAS BEEN ONE QUARTERLY MEETING WITH THE CSOAB DURING 2013 WITH MINOR ASSISTANCE IN PREPARING THE PROGRESS REPORT. BOTH CHILD WELFARE AND JUVENILE PROBATION WOULD BENEFIT FROM ADDITIONAL CONSULTATION.

PROBATION DEPARTMENT

THE PROBATION DEPARTMENT MEETS WEEKLY WITH A TRIBAL REPRESENTATIVE, REMI-VISTA, AND SCHOOL OFFICIALS TO DISCUSS PROBATION'S HIGH RISK POPULATION AND THE SERVICES THAT ARE AVAILABLE TO ENSURE THE YOUTH CAN REMAIN IN THEIR HOME. IN ADDITION, REPRESENTATIVES FROM THE COUNTY MEET EVERY WEDNESDAY FOR MDT/ICMT TO DISCUSS YOUTH THAT ARE CONSIDERED HIGH RISK FROM PROBATION, DHHS-SOCIAL SERVICES BRANCH, DHHS-MENTAL HEALTH BRANCH, REMI-VISTA, TRIBES, AND/OR THE SCHOOL SYSTEM. YOUTH ARE PLACED ON THE AGENDA AND DISCUSSED IN A GROUP SETTING IN AN ATTEMPT TO FIND APPROPRIATE SERVICES TO KEEP THE YOUTH IN THEIR HOME. IN ADDITION TO MEETING WEEKLY REGARDING HIGH RISK YOUTH, THE SAME GROUP MEETS ONCE PER MONTH TO DISCUSS FOSTER AND GROUP HOME YOUTH WITH THE GOAL OF SUCCESSFUL TRANSITION HOME, ENSURING THAT ADEQUATE SERVICES ARE AVAILABLE LOCALLY IN ORDER TO FACILITATE STABILITY AND IN SOME CASES, REUNIFICATION.

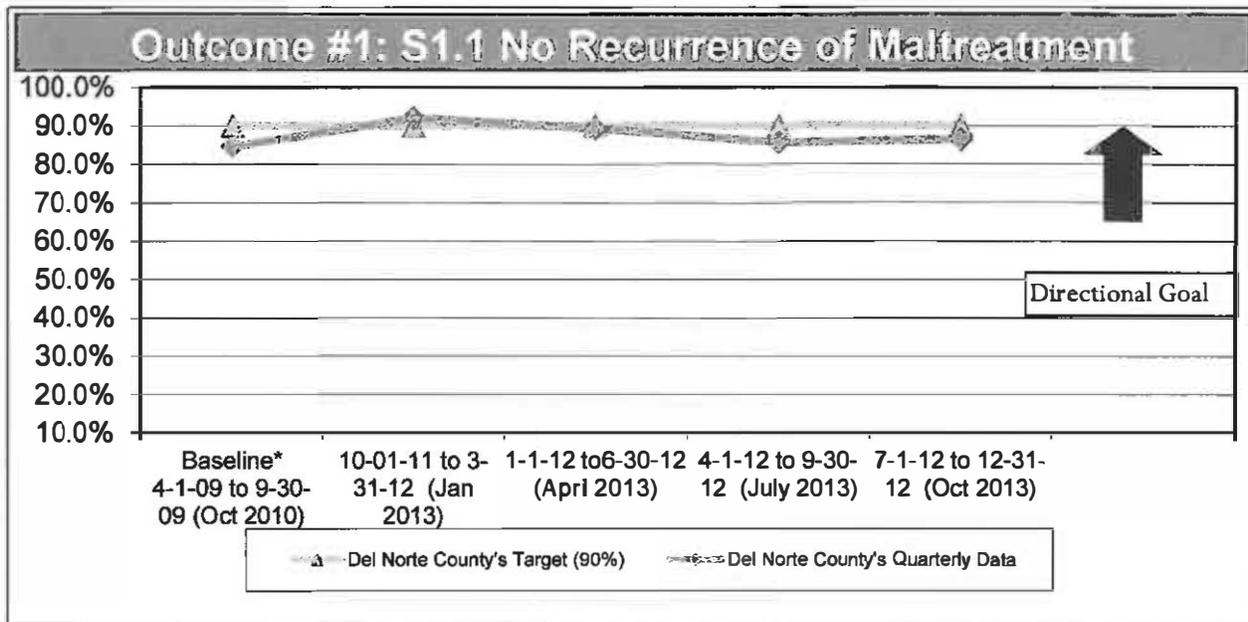
THE SIP REPORT IS POSTED ON THE CWS INTERNET SITE.

**CURRENT PERFORMANCE TOWARDS SIP IMPROVEMENT GOALS**

CHILD WELFARE SERVICES

- I. **S1.1 NO RECURRENCE OF MALTREATMENT: OF ALL THE CHILDREN WHO WERE VICTIMS OF A SUBSTANTIATED MALTREATMENT ALLEGATION WITHIN A SPECIFIED 6MONTH TIME PERIOD, WHAT PERCENTAGE WERE NOT VICTIMS OF ANOTHER SUBSTANTIATED ALLEGATIONS WITHIN THE NEXT 6 MONTHS.**

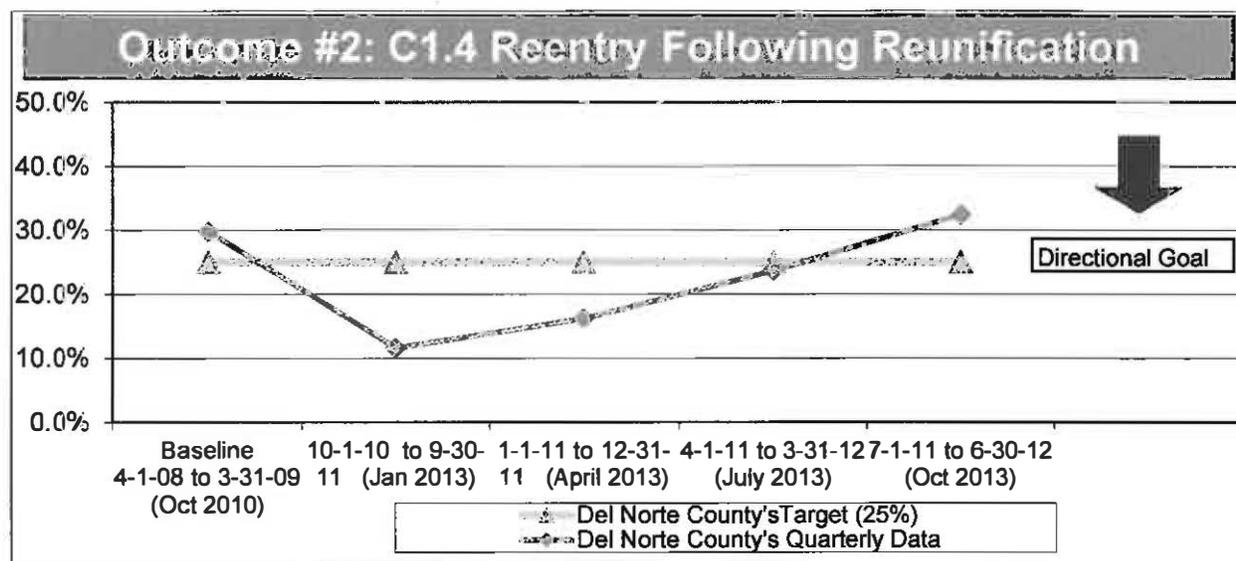
NATIONAL STANDARD: 94.6 %  
 SIP GOAL: 90%  
 BASELINE (Q1 2010): 84.6%  
 CURRENT (Q2 2013): 86.5 %



THE COUNTY'S PERFORMANCE IS MOVING IN THE RIGHT DIRECTION; WE HAVE A HIGHER PERCENTAGE RATE IN THIS TIME PERIOD THEN AT OUR BASELINE. WE REACHED OUR SIP GOAL IN JANUARY 2013 (Q3 2012) WITH A 92.1%. WE WOULD HAVE MET OUR GOAL OF 90% IN THE MOST RECENT DATA HAD 3 FEWER CHILDREN EXPERIENCED ANOTHER SUBSTANTIATED ALLEGATION DURING THE SPECIFIED TIME PERIOD.

II. C1.4 RE-ENTRY AFTER REUNIFICATION: OF THE CHILDREN WHO REUNIFIED WITH THEIR PARENT OR GUARDIAN AFTER BEING IN FOSTER CARE, WHAT PERCENTAGE OF THE CHILDREN RE-ENTERED FOSTER CARE IN LESS THAN 12 MONTHS FROM THE DATE OF REUNIFICATION

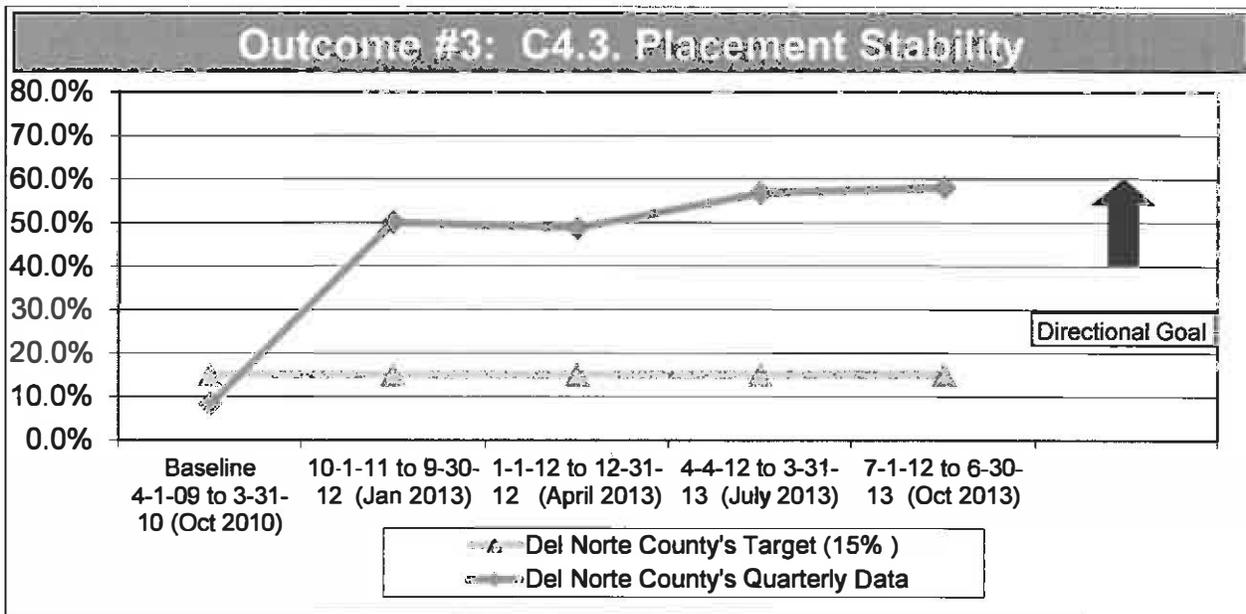
NATIONAL STANDARD: 9.9%  
 SIP GOAL: 25%  
 BASELINE (Q1 2010): 29.8%  
 CURRENT (Q2 2013): 32.4 %



WHEN YOU COMPARE BASELINE TO THE CURRENT QUARTER IT APPEARS THAT WE HAVE NOT MADE PROGRESS WITH THIS OUTCOME; HOWEVER, THE COUNTY HAD MET THE SIP GOAL IN ALL 5 PREVIOUS QUARTERLY REPORTS. IN FACT, IN JANUARY 2013 (Q3 2012) THE COUNTY HOVERED ABOVE THE NATIONAL STANDARD AT 11.6%. ANALYSIS REVEALS THAT HAD 3 FEWER CHILDREN NOT RE-ENTERED FOSTER CARE IN THE LAST QUARTER, THE COUNTY WOULD HAVE MET THE SIP GOAL OF 25%. WE WILL FURTHER DRILL DOWN INTO THE DATA TO SEE IF PATTERNS EMERGE WITH THE FAMILIES WHERE RE-ENTRY OCCURS.

III. C4.3 PLACEMENT STABILITY (24 MONTHS OR MORE IN FOSTER CARE): OF ALL THE CHILDREN IN FOSTER CARE DURING A SPECIFIC TIME PERIOD THAT WERE IN FOSTER CARE FOR AT LEAST 24 MONTHS, WHAT PERCENTAGE OF CHILDREN HAD TWO OR FEWER PLACEMENT SETTINGS.

NATIONAL STANDARD: 41.8%  
 SIP GOAL: 15%  
 BASELINE (Q1 2010): 8.3%  
 CURRENT (Q2 2013): 58%



NOT ONLY DID WE MEET THE SIP GOAL BUT WE ALSO EXCEEDED THE NATIONAL STANDARD IN THE MOST CURRENT DATA. OUR TREND FOR THE LAST FIVE QUARTERS SHOWS WE HAVE BEEN CONSISTENTLY ABOVE THE NATIONAL STANDARD.

## OBSTACLES, SYSTEMIC ISSUES, AND ENVIRONMENTAL CONDITIONS

FAMILIES CONTINUE TO FACE SERIOUS CHALLENGES ACCORDING TO THEIR “NEEDS ASSESSMENTS” SUCH AS ISSUES WITH SUBSTANCE ABUSE, MENTAL HEALTH/COPING SKILLS, AND PARENTING SKILLS. THESE CHALLENGES ARE HIGHLY CORRELATED WITH POVERTY; DEL NORTE COUNTY’S MOST RECENT CENSUS DATA INDICATES THAT 21.2% OF THE POPULATION LIVES BELOW THE FEDERAL POVERTY LEVEL AND THE MEDIAN INCOME IS HALF THAT OF THE REST OF THE STATE. CHILD WELFARE MUST UNDERSTAND THESE COMPLICATING FACTORS AS THEY APPLY TO THE SAFETY OF CHILDREN IN THE HOME OF THEIR CAREGIVERS AND DEVELOP CASE PLANS THAT TARGET SAFETY NEEDS WITH COMMUNITY BASED NETWORKS THAT CAN BE ACCESSED BY FAMILIES THROUGHOUT THE CHILD’S VULNERABLE YEARS. UNDERSTANDING THE DATA AND HOW IT RELATES TO EFFECTIVE PROGRAM DEVELOPMENT AND SERVICES DELIVERY HAS ALLOWED FOR REFINEMENT OF CHILD WELFARE PRACTICE.

THE COUNTY CONTINUES TO STRUGGLE WITH DATA AS EXPRESSED IN PERCENTAGES, AS DO MOST SMALL JURISDICTIONS. PERCENTAGES DO NOT EFFECTIVELY TELL DEL NORTE COUNTY CWS’S STORY. ONE ADDITIONAL FAMILY OF THREE TAKEN INTO CUSTODY CAN MEAN THE DIFFERENCE BETWEEN MEETING AND NOT MEETING OUR OUTCOME GOALS. CWS’S PRACTICE IS TO REPORT ACTUAL NUMBERS IN ADDITION TO PERCENTAGES IN ORDER TO PROVIDE A COMPLETE AND ACCURATE LOOK AT THE DATA RELATIVE TO OUR SMALL NUMBERS.

DEL NORTE COUNTY HAS THE RESPONSIBILITY TO IMPLEMENT NEW MANDATES IN ADDITION TO ONGOING CORE SERVICES WHILE THE FUNDING REMAINS THE SAME. CWS DOES NOT BENEFIT FROM OUTSIDE FUNDERS OR MONEY FROM THE COUNTY GENERAL FUND, THEREFORE, A STAFF OF 19 ARE RESPONSIBLE FOR PROGRAM DEVELOPMENT, IMPLEMENTATION AND SERVICE DELIVERY. IN AN ENVIRONMENT OF CONSTANT SYSTEM IMPROVEMENT THROUGH REFINEMENT AND CHANGE, THIS IS A DAUNTING TASK. WHILE THERE HAS CLEARLY BEEN A POSITIVE RESULT, IT IS CONSTANT STRAIN ON A SYSTEM THAT IS ALREADY UNDER PRESSURE. ADDITIONALLY, CWS HAS HISTORICALLY HAD A GREAT DEAL OF DIFFICULTY RECRUITING AND RETAINING SOCIAL WORKERS DUE TO GEOGRAPHIC ISOLATION, POVERTY AND LOW PAY. CURRENTLY, CWS IS IN PARTNERSHIP WITH HUMBOLDT STATE UNIVERSITY DEPARTMENT OF SOCIAL WORK AND THE CAL SWEC PROGRAM. THERE ARE TWO STAFF IN THE MSW PROGRAM AND FIVE IN THE PATHWAYS PROGRAM; THE PATHWAYS STUDENTS WILL BE ELIGIBLE FOR ADVANCED STANDING IN THE MSW PROGRAM UPON COMPLETION OF THEIR BASW. DEVELOPING THE WORKFORCE THROUGH EDUCATING THE EXISTING STAFF IS AN EXCELLENT OPPORTUNITY; HOWEVER, THIS DOES PLACE AN ADDITIONAL STRAIN UPON SOCIAL WORKERS WHO ARE ALREADY OVERBURDENED WITH CASELOAD REQUIREMENTS.

DEL NORTE COUNTY CWS HAS ACHIEVED MANY IMPROVEMENTS IN ITS SYSTEM OF SERVICES. FOR INSTANCE, THE COUNTY HAS IMPLEMENTED SAFETY ORGANIZED PRACTICE (SOP) IN BOTH THE ER AND ONGOING UNITS. THERE IS A DEDICATED SOCIAL WORKER FOR SOP FAMILY MEETING FACILITATION AND FAMILY SEARCH AND ENGAGEMENT. THIS APPROACH IS ENSURING FAMILIES ARE INVOLVED IN THE DEVELOPMENT OF THEIR CASE PLAN AND IMPROVING CRITICAL THINKING BY SOCIAL WORKERS. SOP PLACES SAFETY AT THE FORE BY IDENTIFYING CLEAR HARM AND DANGER STATEMENTS, DEVELOPING WELL DEFINED AND REALISTIC GOALS AND BY BUILDING SAFETY NETWORKS WITH FAMILIES. SUPERVISORY AND MANAGEMENT STAFF WILL CONTINUE TO REVIEW THE USE OF SOP STRATEGIES IN THEIR STAFF’S DECISION-MAKING PROCESS AND ENSURE THAT IT IS BEING USED CONSISTENTLY. IF CWS CONTINUES TO EMBED THE IDEALS OF SOP INTO THEIR EVIDENCE BASED PRACTICES, IT IS BELIEVED THAT THERE WILL BE SIGNIFICANT CHANGE IN THE REUNIFICATION AND RE-ENTRY OUTCOME MEASURES.

THE COUNTY HAS EMBARKED UPON A COLLABORATIVE PROJECT USING MENTAL HEALTH SERVICES ACT FUNDING TO CREATE A RESOURCE CENTER FOR YOUTH AND YOUNG ADULTS. THE CENTER IS MANAGED UNDER THE SOCIAL SERVICES BRANCH AND PROVIDES A WIDE VARIETY OF SERVICES INCLUDING:

- ACCESS TO COMPUTERS
- AOD AND MENTAL HEALTH GROUPS
- ART
- BABY STEPS (A PROGRAM FOR PREGNANT AND PARENTING YOUTH AND YOUNG ADULTS)
- CAREER COUNSELING
- COMMUNITY ORGANIZING
- INDEPENDENT LIVING SKILLS
- MEDIA PRODUCTION
- NUTRITION
- SOCIAL EVENTS
- TRANSITIONAL HOUSING PLACEMENT PROGRAM PLUS
- TRANSITIONAL HOUSING PLACEMENT PROGRAM PLUS – FC
- TUTORING
- YOUTH AND YOUNG ADULT COUNCIL

THIS PROGRAM HAS BEEN WELL USED BY CURRENT AND FORMER FOSTER YOUTH AND IS MAKING AN IMPACT ON THEIR FUTURE SUCCESS. CWS CONTINUES TO LOOK FOR WAYS TO ACCURATELY TRACK DATA AT THE CENTER THAT IS SPECIFICALLY RELATED TO OUTCOMES FOR FOSTER YOUTH AND YOUNG ADULTS.

#### PROBATION DEPARTMENT

THE PROBATION DEPARTMENT HAS HAD MANY DIFFICULTIES IMPUTING INFORMATION INTO THE CWS/CMS APPLICATION; THEREFORE, WE HAVE NOT HAD THE ABILITY TO TRACK THE OUTCOME DATA. THE PROBATION DEPARTMENT IS WORKING IN CONJUNCTION WITH UC DAVIS TO BRING ADDITIONAL TRAINING TO DEL NORTE COUNTY TO HELP ALLEVIATE SOME OF THESE ISSUES. IT IS EXPECTED THAT TRAINING WILL TAKE PLACE BY FEBRUARY 2014.

### **STRATEGIES STATUS**

#### OUTCOME MEASURE S1.1

##### CHILD WELFARE SERVICES

- 1.1 RE-IMPLEMENTATION OF DIFFERENTIAL RESPONSE, PATH I AND PATH II WAS UNSUCCESSFUL DUE TO AN INABILITY TO RAISE ADEQUATE FUNDING. AN INFORMAL DIFFERENTIAL RESPONSE MODEL CONTINUES TO BE USED TO MAKE PATH I AND PATH II REFERRALS TO LOCAL NATIVE AMERICAN TRIBES AND PUBLIC HEALTH NURSES. THE RE-IMPLEMENTATION STRATEGY HAS BEEN REMOVED FROM THE SIP.
- 1.2 CWS SOCIAL WORKERS RECEIVED MOTIVATIONAL INTERVIEWING TRAINING IN JANUARY OF 2011. THIS STRATEGY WAS DELETED FROM THE SIP IN FAVOR OF FULLY IMPLEMENTING SOP INCLUDING APPRECIATIVE INQUIRY AND SOLUTION FOCUSED INTERVIEWING.

- 1.3 DEVELOP MENTORING SUPPORT FOR FAMILIES THROUGH THE INTEGRATION OF PARENT PARTNERS; THIS STRATEGY WAS DELETED FROM THE SIP DURING THE CLIMATE OF FISCAL UNCERTAINTIES.
- 2.1 SOP HAS BEEN FULLY IMPLEMENTED. COACHING THROUGH THE RTA CONTINUES AS DOES REFINEMENT IN THE USE OF STRATEGIES. POLICY AND PROCEDURE WILL CONTINUE TO EVOLVE AS THE USE OF THIS MODEL CONTINUES TO BECOME EMBEDDED IN THE CULTURE OF PRACTICE IN CWS. BY MARCH OF 2014 THE PROCESS FOR THE EVALUATION OF THE SOP STRATEGIES AND THEIR EFFECTIVENESS IN PRODUCING POSITIVE OUTCOMES WILL BE IN PLACE.
- 2.2 IN THE INITIAL TARGETED REVIEW, IT WAS DETERMINED THAT AN INORDINATE NUMBER OF SUBSEQUENT REFERRALS IN THE RECURRENCE OF MALTREATMENT OUTCOME WERE NOT ENTERED INTO CWS/CMS CORRECTLY. ON MAY 27, 2011, 22 OUT OF 450 (5%) SUBSEQUENT REFERRALS OF MALTREATMENT WERE ENTERED CWS/CMS AS A SUBSEQUENT REFERRALS INSTEAD OF ASSOCIATED REFERRALS. A PLAN OF CORRECTION WAS DEVELOPED. A SECOND TARGETED REVIEW WAS COMPLETED ON OCTOBER 1, 2013; 3 OUT OF 214 (1%) WERE ENTERED INCORRECTLY. THIS IS A 4% DECREASE IN DATA ENTRY ERROR; CONTINUED RANDOM REVIEWS WILL OCCUR TO ENSURE DATA ACCURACY.

OUTCOME MEASURE C1.4

CHILD WELFARE SERVICES

- 1.1 FAMILY TEAM DECISION MAKING MODEL WAS NOT ADOPTED BY CWS IN FAVOR OF FULLY IMPLEMENTING THE STRATEGIES WITHIN THE SOP MODEL.
- 1.2 DINA DINOSAUR CONTINUES TO BE OFFERED TO DEPENDENTS AGES 4-10 IN FAMILY REUNIFICATION AND ADOPTIVE PLACEMENTS. WHEN PARENTS IN FR SERVICES AND ADOPTIVE CARE PROVIDERS CONCURRENTLY COMPLETE THE INCREDIBLE YEARS PARENT EDUCATION, PLACEMENT STABILITY IS ENHANCED FOR THE ADOPTIVE FAMILIES AND RE-ENTRY IS REDUCED FOR THOSE IN FR SERVICES. IN SFY 2012/2013 THERE WERE 23 GRADUATES IN DINA DINOSAUR.
- 1.3 TRAINING ON RELATIVE NOTIFICATION POLICY AND FAMILY SEARCH AND ENGAGEMENT WILL BE DELIVERED BY MARCH OF 2014. A CHECK LIST WILL BE DEVELOPED IN ALL CASES GOING FORWARD FOR COURT SERVICES TO INCLUDE RELATIVE NOTIFICATION. DEDICATED SW FOR SOP AND FAMILY SEARCH AND ENGAGEMENT.
- 2.1 THE PROBATION DEPARTMENT HAS A TRAINED OFFICER TO PARTICIPATE IN THE WRAPAROUND PROCESS. PROBATION WILL NOW BE REFERRING ALL REUNIFICATION CASES TO WRAPAROUND THROUGH ICMT. A WRITTEN POLICY INCLUDING CRITERIA FOR REFERRAL WILL BE CREATED AND AGREED UPON BY THE DEPARTMENTS.

OUTCOME MEASURE C4.3

CHILD WELFARE SERVICES

- 1.1 REVIEW AND REVISION OF CONCURRENT PLANNING POLICY AND PROCEDURE WILL BE COMPLETED BETWEEN JANUARY 2014 AND NOVEMBER 2014.
- 1.2 FTDM MODEL WAS NOT ADOPTED IN FAVOR OF THE SOP FAMILY MEETING MODEL.
- 2.0 CAREGIVER RECRUITMENT AND RETENTION. CWS IN PARTNERSHIP WITH A BLUE RIBBON COMMISSION RECRUITMENT/RETENTION WORKGROUP EMPLOYED A VARIETY OF STRATEGIES TO RECRUIT AND RETAIN CARE PROVIDERS. THE MEAGER FUNDS MADE AVAILABLE TO SMALL COUNTIES (\$6,600) TO ACCOMPLISH THIS TASK IS PROHIBITIVE TO ANY MEANINGFUL PROGRAM DEVELOPMENT IN THIS AREA.

**PROBATION DEPARTMENT**

- 1.1 THE PROBATION DEPARTMENT HAS NOT WRITTEN A FORMAL PROCEDURE, HOWEVER, PROBATION HAS ENSURED CONCURRENT PLANNING FOR FOSTER YOUTH IS DISCUSSED WITH THE YOUTH, THE PLACEMENT OFFICER, THE PROBATION SUPERVISOR, AND THE ICMDT TEAM. THE PROBATION DEPARTMENT MEETS WITH THE COUNTY REPRESENTATIVES MONTHLY AT ICMT/MDT TO DISCUSS ALL THE GROUP HOME YOUTH AND THE YOUTH'S OPTIONS AS THEY ARE READY TO GRADUATE THE GROUP HOME. THIS IS ALSO A FORUM THE PROBATION DEPARTMENT CAN USE IF THEY NEED ASSISTANCE OR IDEAS ON CONCURRENT PLANNING FOR FOSTER YOUTH. IN ADDITION, THE PLACEMENT OFFICER MEETS MONTHLY WITH HIS SUPERVISOR TO DISCUSS FOSTER YOUTH AND CONCURRENT PLANS. THE PROBATION DEPARTMENT IS HOPEFUL THAT A WRITTEN POLICY WILL BE IN PLACE BY NOVEMBER 2014. THE PLACEMENT OFFICER MEETS WITH THE PLACEMENT YOUTH ONCE A MONTH AND DISCUSSES WITH THE YOUTH THEIR OPTIONS ONCE THEY HAVE COMPLETED THE GROUP HOME AND/OR ONCE ALL THE CASE PLAN GOALS ARE MET.
- 1.2 THE PROBATION DEPARTMENT HAS NOT WRITTEN A FORMAL PROCEDURE. THE PROBATION DEPARTMENT CONSISTENTLY REFERS CASES TO THE WRAPAROUND PROCESS BEFORE PLACEMENT AND ONCE A YOUTH IS REUNIFYING INTO THEIR HOME. THE PROBATION DEPARTMENT BELIEVES WRAPAROUND PROVIDES THE FAMILY WITH THE EXTRA SUPPORT THAT IS NEEDED IN ORDER FOR A YOUTH TO REMAIN IN THE HOME AND ALSO TO SUCCESSFULLY RETURN HOME. OFTEN TIMES THE YOUTH IS NOT READY TO RECEIVE SERVICES UNTIL AFTER THEY ARE IN PLACEMENT.  
  
THE PROBATION DEPARTMENT IS HOPEFUL THAT A WRITTEN PROCEDURE WILL BE IN PLACE BY NOVEMBER 19, 2014.
- 2.0 THE PROBATION DEPARTMENT AND DHHS CONTINUE TO WORK CLOSELY IN FOSTER CARE RECRUITMENT AND RETENTION. OUR COMMUNITY'S SMALL POPULATION MAKES RECRUITMENT AND RETENTION A DIFFICULT TASK.

**OUTCOME MEASURE 8A**

**CHILD WELFARE SERVICES**

- 1.1 INFORMATION HAS BEEN PROVIDED TO TRANSITIONAL AGE DEPENDENTS AND WARDS REGARDING HOUSING AND OTHER OPPORTUNITIES AND SERVICES AVAILABLE THROUGH THE AB12 AND AB212 LEGISLATION. MEASURING OUTCOMES IN THIS AREA IS CHALLENGING, HOWEVER IN FIVE TO TEN YEARS A PICTURE WILL EMERGE AS TO THE SUCCESS OF THIS LEGISLATION.

- 1.3 THE CHECKLIST FOR DOCUMENTS HAS BEEN DEVELOPED; RANDOM CASE READINGS WILL BE DEVELOPED IN THIS COMING YEAR.
- 2.1 THE ILS COORDINATOR WORKS WITH THE YOUTH TO ENSURE THAT THE CARE PROVIDER IS INCLUDED IN THE DEVELOPMENT OF THE TILP.
- 2.2 THE MEETING OF THE TAY COLLABORATIVE NOW MEETS AS A YOUTH STRATEGY TEAM ON A LARGER COUNTY LEVEL. SERVICE INFORMATION AND INTEGRATION CAN NOW BE FOUND AT COASTAL CONNECTIONS, A COUNTY WIDE RESOURCE CENTER FOR YOUTH AND YOUNG ADULTS. COASTAL CONNECTIONS HAS A YOUTH AND YOUNG ADULT COUNCIL AND A PROGRAM WORK PLAN.

## BARRIERS TO IMPLEMENTATION

### CHILD WELFARE SERVICES

BARRIERS TO IMPLEMENTATION CONTINUE TO BE IN HUMAN RESOURCES; SERVICE DELIVERY TO OUR CURRENT CLIENTS TAKES THE HIGHEST PRIORITY. IT IS DIFFICULT TO ASK FOR PARTICIPATION IN REVIEWING AND REWRITING POLICY AND PROCEDURE, IMPLEMENTING PROGRAM CHANGE, COLLECTING DATA AND QUALITY ASSURANCE FROM THE SAME STAFF WHO ARE DIRECT SERVICE PROVIDERS. YET, THIS IS THE PLIGHT OF SMALL COUNTIES. LIKewise, SMALL POPULATIONS MAKE RELIABLE OUTCOME IMPROVEMENT DIFFICULT TO ACHIEVE AS MAJOR OUTCOME SHIFTS OCCUR WITH THE ENTRY OF ONE LARGE FAMILY. DESIRED STRATEGIES ARE OFTEN NOT FEASIBLE DUE TO A LACK OF SUFFICIENT FUNDING. WHILE A SMALL COUNTY MAY RECEIVE FUNDING PROPORTIONATE TO THE POPULATION SERVED IT DOES NOT ADEQUATELY SUPPORT ACTUAL PROGRAM CHANGE.

### PROBATION DEPARTMENT

PROBATION DEPARTMENT HAS HAD A DIFFICULT TIME WITH THE CWS/CMS SYSTEM. EACH TIME OFFICERS WOULD ATTEMPT TO LOG IN, PASSWORDS WOULD NEED TO BE RESET, AND THE SYSTEM AND INPUTTING ALL OF OUR PAST AND PRESENT CASELOADS.

THE PROBATION DEPARTMENT HAS RESTRUCTURED THE CASE LOADS AND HAS SINCE MOVED THE ABOVE MENTIONED STAFF OUT OF THE FOSTER CARE CASELOAD. HOWEVER, SHE HAS MAINTAINED THE DATA INPUTTING UNTIL THE PROBATION DEPARTMENT IS ABLE TO GET ADDITIONAL STAFF TRAINED. IT IS EXPECTED THAT THE NEW PLACEMENT OFFICER WILL BE TRAINED BY FEBRUARY 2014. THE SUPERVISOR SPOKE TO COLLEEN CLARK WITH UC DAVIS WHO STATED THAT SHE WAS NOT ABLE TO PROVIDE TRAINING IN DECEMBER R2013 AND IS HOPEFUL FOR JANUARY 2014. IT IS OUR HOPE THAT THE TRAINING WILL TAKE PLACE BY THE END OF FEBRUARY 2014. ONCE THE PLACEMENT OFFICER IS TRAINED, HE WILL THEN INPUT ALL THE CURRENT CASELOAD INFORMATION AND KEEP THE SYSTEM UP TO DATE WITH THE PROBATION INFORMATION.

## OTHER SUCCESSES/PROMISING PRACTICES

CWS WILL CONTINUE TO IMPLEMENT AND REFINE THE STRATEGIES OF THE SAFETY ORGANIZED PRACTICE MODEL. CWS IS COMMITTED TO USING DATA TO INFORM DECISIONS IN A WAY TO MAXIMIZE THE LIMITED RESOURCES THAT ARE AVAILABLE. CWS HAS IMPLEMENTED KATIE A. SERVICES IN PARTNERSHIP WITH OUR COUNTY MENTAL HEALTH PROVIDER AND ARE PLEASED TO BE OFFERING THESE SERVICES TO THE MOST

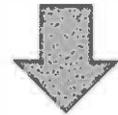
VULNERABLE CHILDREN IN OUT OF HOME CARE. THE CHALLENGE WILL NOW BE TO LOCATE A POOL OF STABLE PLACEMENTS FOR THOSE CHILDREN AND YOUTH WHILE THEY RECEIVE INTENSIVE SERVICES IN OUR COUNTY.

## OUTCOME MEASURES NOT MEETING STATE/NATIONAL STANDARDS

DEL NORTE COUNTY DID NOT MEET THE NATIONAL STANDARDS IN THE FOLLOWING OUTCOME MEASURES ACCORDING TO THE MOST RECENT DATA, OCTOBER 2013 (Q2 2013)

### I. Del Norte County: C1.2–Median Time To Reunification (Exit Cohort)

	From:	7/1/2010	7/1/2011	7/1/2012
	To:	6/30/2011	6/30/2012	6/30/2013
Median mos. latest removal to reun.		10.1	7.0	5.7
National Goal (mos.)		5.4	5.4	5.4



Directional Goal

Through the progression of this SIP, we find that the median trend for time to reunification continues to decrease toward the National Standard. Do we have a participation number?

### II. Del Norte County: C1.3–Reunification Within 12 Months (Entry Cohort)

	From:	1/1/2010	1/1/2011	1/1/2012
	To:	6/30/2010	6/30/2011	6/30/2012
Exit to reun. < 12 mos. (%)		29.4	45.5	35.7
Exit to reun. < 12 mos. (n)		5	10	5
First entries during 6-mo. period (n)		17	22	14
National Goal (%)		48.4	48.4	48.4



Directional Goal

If two more children had exited to reunification in this cohort, the County would have met the National Goal.

### III. Del Norte County: C2.1–Adoption Within 24 Months (Exit Cohort)

	From:	7/1/2010	7/1/2011	7/1/2012
	To:	6/30/2011	6/30/2012	6/30/2013
Exit to adopt. < 24 mos. (%)		66.7	33.3	0.0
Exit to adopt. < 24 mos. (n)		2	4	0
Exit to adopt. during yr. (n)		3	12	5
National Goal (%)		36.6	36.6	36.6



Directional Goal

If 2 more children had exited to adoption, the County would have met the National Standard.

### IV. Del Norte County: C2.2–Median Time To Adoption (Exit Cohort)



From:	7/1/2010	7/1/2011	7/1/2012
To:	6/30/2011	6/30/2012	6/30/2013
Median mos. latest removal to adopt.	23.4	28.2	32.5
National Goal (mos.)	27.3	27.3	27.3

Directional Goal

It would appear that the County median time to adoption is steadily increasing. A review of adoptions cases may be warranted in order to see why this trend is occurring. Participation number?

V. Del Norte County: C2.3–Adoption Within 12 Months (17 Months In Care)

From:	7/1/2010	7/1/2011	7/1/2012
To:	6/30/2011	6/30/2012	6/30/2013
Exit to adopt. by last day of yr. (%)	4.5	33.3	17.1
Exit to adopt. by last day of yr. (n)	1	11	6
In care on 1st day of yr. for 17+ mos. (n)	22	33	35
National Goal (%)	22.7	22.7	22.7

  
Directional Goal

If 2 more children had been adopted within 12 months after being in care for 17 months, the County would have met the National Standard.

VI. Del Norte County: C2.4–Legally Free Within 6 months (After being in care for 17 Months )

From:	7/1/2010	7/1/2011	7/1/2012
To:	12/31/2010	12/31/2011	12/31/2012
Became legally free w/in 6 mos. (%)	0.0	4.3	3.1
Became legally free w/in 6 mos. (n)	0	1	1
In care 17+ mos., not legally free (n)	17	23	32
National Goal (%)	10.9	10.9	10.9

  
Directional Goal

If 3 more children had been legally free with 6 months after being in care for 17 months, the County would have met the National Standard.

VII. Del Norte County: C3.1–Exits To Permanency (24 Months In Care)

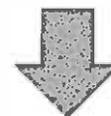
From:	7/1/2010	7/1/2011	7/1/2012
To:	6/30/2011	6/30/2012	6/30/2013
Exit to perm. by end of yr., < 18 yrs. (%)	12.5	36.8	26.7
Exit to perm. by end of yr., < 18 yrs. (n)	2	7	8
In care on 1st day of yr. for 24+ mos. (n)	16	19	30
National Goal (%)	29.1	29.1	29.1

  
Directional Goal

If 1 more child had exited to Permanency the County would have met the National Standard.

VIII. Del Norte County: C3.3–In Care 3 Years Or Longer (Emancipated/Age 18)

	From: 7/1/2010	7/1/2011	7/1/2012
To:	6/30/2011	6/30/2012	6/30/2013
In care 3 yrs. or longer (%)	57.1	20.0	75.0
In care 3 yrs. or longer (n)	4	1	3
Emancip. or age 18 in care during yr. (n)	7	5	4
National Goal (%)	37.5	37.5	37.5



Directional Goal

If 2 fewer children who had been discharged to emancipation or turned 18 in care had been in foster care less than 3 years, the County would have met the National Standard. The county believes that AB 12 may negatively impact this outcome.

IX. Del Norte County: Cr.2- Placement Stability (12 to 24 months in care)

	From: 7/1/2010	7/1/2011	7/1/2012
To:	6/30/2011	6/30/2012	6/30/2013
Two or fewer placements (%)	70.2	68.4	47.1
Two or fewer placements (n)	33	26	8
In care during yr. (12-24 mos.) (n)	47	38	17
National Goal (%)	65.4	65.4	65.4



Directional Goal

If 3 more children in foster care for 12 to 24 months had 2 or fewer placements in this cohort, the County would have met the National Standard. The county has met the standards in previous two time periods

X. Del Norte County: 4A- Siblings (All)

	7/1/2011	7/1/2012	7/1/2013
Placed w/ all siblings (%)	53.1	45.0	55.7
Placed w/ all siblings (n)	26	18	39
Children w/ siblings in foster care (n)	49	40	70
National Goal (%)	90	90	90



Directional Goal

Del Norte County: 4A – Siblings (Some or All)

	7/1/2011	7/1/2012	7/1/2013
Placed w/ some or all siblings (%)	73.5	75.0	84.3
Placed w/ some or all siblings (n)	36	30	59
Children w/ siblings in foster care (n)	49	40	70
National Goal (%)	50	50	50



Directional Goal

The county has done well over the last year in this outcome considering there have been five families placed with sibling groups of 4-5 and one family with a sibling group of nine.

## State and Federally Mandated Child Welfare/Probation Initiatives

THE COUNTY HAS IMPLEMENTED KATIE A. SERVICES IN PARTNERSHIP WITH REMI VISTA, INC., CONTRACT PROVIDER FOR CHILDREN'S MENTAL HEALTH SERVICES. ADDITIONALLY, THE FOSTERING CONNECTIONS AFTER 18 PROGRAM IS IN PLACE FOR BOTH CHILD WELFARE AND PROBATION. SERVICES ARE AVAILABLE IN PART THROUGH COASTAL CONNECTIONS, A YOUTH AND YOUNG ADULT RESOURCE CENTER. CWS HAS BEEN WORKING DILIGENTLY ON ASPECTS OF CONTINUUM OF CARE REFORM, MOST SPECIFICALLY ON DEVELOPING PLANS FOR MOVING CHILDREN AND YOUTH FROM GROUP HOME PLACEMENT AND TRANSITIONING THEM INTO SUCCESSFUL FOSTER FAMILY HOME AND RELATIVE CARE.



## 2013 System Improvement Plan Progress Report Chart

<b>Outcome/Systemic Factor: No Recurrence of Maltreatment (Federal Standard <math>\geq</math> 94.6%)</b>						
Of all the children who were victims of a substantiated maltreatment allegation within a specified 6 month time period, what percentage were <b>not</b> victims of another substantiated allegation within the next 6 month period?						
<b>County's Current Performance: ( Q2 2011)</b>						
Measure Number	Measure Description	Most recent start date	Most recent end date	most recent numerator	most recent denominator	Most recent performance
S1.1	No Recurrence of Maltreatment	7-1-2010	12-31-10	80	85	94.1%
From 7-1-2010 to 12-31-10, 94.1%, or 80 out of 85, children who were victims of a substantiated allegation of maltreatment were <b>NOT</b> a victim of another substantiated allegation of maltreatment.						
<b>Improvement Goal 1.0</b>						
Del Norte County Child Welfare Services and Probation Department will improve performance on this measure from the baseline (Q1 2010) of 84.6% to 90% by January 2014, by providing community based and child welfare prevention and early intervention services.						
<b>Strategy 1. 1 CWS</b> Re-implementation of Differential Response(DR) – Track I and Track II		<input type="checkbox"/>	<b>CAPIT</b>	<b>Strategy Rationale</b> With the addition of community based services, a larger proportion of referrals will receive change oriented services. Research indicates that when families were unable to engage in agency services in previous maltreatment events, they were more likely to experience recurrence of maltreatment.		
		<input type="checkbox"/>	<b>CBCAP</b>			
		<input type="checkbox"/>	<b>PSSF</b>			
		<input checked="" type="checkbox"/>	<b>N/A</b>			

<b>Milestone</b>	<p><b>1.1.1</b></p> <p>Locate funding for DR, including grant opportunities, participation in BRC Prevention Workgroup and collaboration with community resources.</p>	<b>Timeframe</b>	<b>Assigned to</b>
		<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del></p> <p><input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del></p> <p><input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>Made presentation to California Endowment 3-30-11. Our request for funding did not meet TCE's requirements.</p> <p>Made a second presentation to the California Endowment in July 2011 with the help of Tony Loman, Differential Response Researcher. New data was not successful in accessing funding.</p> <p>Local community partner, the Community Assistance Network (CAN) applied for a federal grant in September 2011 to assist in funding DR. This was a collaborative effort between various community providers serving families. The grant was not awarded.</p> <p>Until a funding source can be found, DHHS will be not able to implement DR within the community, but the county will continue to refer families to Public</p>	<p>Crystal Markytan, Program Manager</p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Prevention Workgroup</p>

	<p>Health and the local Native American Tribes in our community when applicable.</p> <p>The Department hired a part time PHN in the beginning of 2011. The PHN is still working part time as of 2013 and is available for limited response to referrals with low risk medical concerns</p>	
<p><b>1.1.2</b></p> <p>Review and select a DR model based on factors including possible funding requirements, community partnerships, and local demographics.</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p>	<p>Crystal Markytan, Program Manager</p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Prevention Workgroup</p>
<p><b>1.1.3</b></p> <p>Implementation of Differential Response</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p>	<p>Crystal Markytan, Program Manager</p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>

<b>Strategy 1. 2 <del>CWS and Probation</del></b> Cross systems implementation of Motivational Interviewing (MI) techniques		<input type="checkbox"/> <b>CAPIT</b> <input type="checkbox"/> <b>CBCAP</b> <input type="checkbox"/> <b>PSSF</b> <input checked="" type="checkbox"/> <b>N/A</b>	<b>Strategy Rationale</b> This strategy will help clients address ambivalence to change, increase commitment to change, and will allow social workers to work with the client's normal resistance instead of against it.
<b>Milestone</b>	<b>1.2.1</b> Obtain advanced training for social workers, probation officers and identified service providers on Motivational Interviewing techniques	<b>Timeframe</b>	<b>Assigned to</b>
		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Completed – CWS Social Workers had training in January 2011. CWS will be deleting this strategy as of 2012.  Probation Department had 2 probation officers trained in 2011. Additional training will occur in 2012. The plan is to have an agency trainer who will conduct ongoing training for probation staff in year 2 and 3.  Staff received training in 2012 and 2013. This will continue to be an area where staff receives training. A staff person did receive “train the trainer” in motivational interviewing techniques. However, she will be retiring next year.	<del>Roy Jackson, Social Worker Supervisor, Training Coordinator</del> Linda Sanford, Assistant Chief Probation Officer

<p><b>1.2.2</b> Create a policy and procedure for Motivational Interviewing</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del>  <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>The Probation Department will be working on a policy and procedure in 2012.</p> <p>An informal policy is in place. However, a written policy will be created between January 2014 to November 2014.</p>	<p><del>Amber Davis, Staff Services Analyst</del></p> <p><del>Susan Wilson, Social Worker Supervisor</del></p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>1.2.3</b> Implementation of Motivational Interviewing techniques beginning with:</p> <ul style="list-style-type: none"> <li>• <del>Emergency Response and Voluntary Family Maintenance service components</del></li> <li>and</li> <li>• Juvenile Probation pre-placement cases followed by</li> <li>• <del>Family Reunification and Permanency Planning cases</del></li> <li>and</li> <li>• Juvenile Probation placement and post-placement cases</li> </ul>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Many of the Motivational Interviewing techniques have been employed in Signs of Safety (SOS). CWS has decided to delete this strategy as of 2012.</p> <p>The Probation Department has adopted the practice of using MI when interviewing pre-placement, placement, and post placement cases.</p>	<p><del>Roy Jackson, Social Worker Supervisor</del></p> <p><del>Susan Wilson, Social Worker Supervisor</del></p> <p><del>Julie Gain, Social Worker Supervisor</del></p> <p>Linda Sanford, Assistant Chief Probation Officer</p>

	<p><b>1.2.4</b> Create a method for monitoring and evaluating the effectiveness of MI by tracking referrals and cases where MI techniques are employed.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>Probation will develop and monitor the effectiveness of MI in 2012 and continue monitoring in 2013.</p> <p>MI techniques are being used in each referral and case. Probation cases in general have decreased in the past year (2013) as to previous years.</p>	<p><del>Amber Davis, Staff Services Analyst</del></p> <p><del>Crystal Markytan, Program Manager</del></p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
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<p><b>Strategy 1.3-CWS</b> Develop mentoring support for families through the integration of Parent Partners in early intervention services</p>		<p><input type="checkbox"/> <b>CAPIT</b>  <input type="checkbox"/> <b>CBCAP</b>  <input type="checkbox"/> <b>PSSF</b>  <input checked="" type="checkbox"/> <b>N/A</b></p>	<p><b>Strategy Rationale</b> "Parent Partners" (parents who have received child welfare services and been successful in rebuilding their lives) can make connections with other parents to provide positive role models, reduce the sense of isolation and support parents as they journey through crisis.</p>
<b>Milestone</b>	<p><b>1.3.1</b> Review the literature and create a work plan to integrate the Parent Partner into Emergency Response and Voluntary Services.</p>	<b>Timeframe</b>	<b>Assigned to</b>
		<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>This strategy has been deleted as of 2012. Insufficient funds and the State Budget Realignment have resulted in fiscal uncertainties in the e near future. No new programs will be adopted until there is more clarity with respect to CWS funding</p>	<p><del>Susan Wilson, Social Worker Supervisor</del></p>

	<p><b>1.3.2</b> Create a policy and procedure for Parent Partner program.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<p>Susan Wilson, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>
	<p><b>1.3.3</b> Identify and hire a Parent Partner who has successfully completed Child Welfare Services.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<p>Crystal Markytan, Program Manager, Social Services Branch</p> <p>Susan Wilson, Social Worker Supervisor</p>
<b>Milestone</b>	<p><b>1.3.4</b> Create a method for monitoring and evaluating the effectiveness of the Parent Partner program.</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<b>Assigned to</b>
<p><b>Improvement Goal 2.0</b></p> <p>Del Norte County Child Welfare Services will improve performance on this measure from the baseline of 84.6% to 90% by January 2014, by accurately assessing family needs</p>				
<p><b>Strategy 2.1 CWS</b> Implement Signs of Safety</p>		<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCAP <input type="checkbox"/> PSSF <input checked="" type="checkbox"/> N/A	<p><b>Strategy Rationale</b> Facilitates collaborative process between families and social workers to collect a balance of information about existing family safety, competencies, and goals.</p>	

<b>Milestone</b>	<p><b>2.1.1</b></p> <p>Obtain ongoing training through the Signs of Safety Collaborative.</p>	<b>Timeframe</b>	<b>Assigned to</b>
		<p> <input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014 </p> <p>Webinar trainings included Safety planning on 2/2/11; Working with Children on 2/16/11; Goal Setting 3/2/11; Integration with SDM 3/23/11. Other training included; SOS Coaching on 2-1-11; SOS Three Houses; Reunion of Sharing on 4/14/11; Skills to facilitate family change on 8/22/11; Integrating SOS and SDM in 9/11; and Family Facilitation on 10-25-11.</p> <p>Additionally, staff met with a mentoring coach from the regional training academy on 2/1/11, 3/1/11, 3/28/11, 4/26/11, 5/24/11, and 8/25/11.</p> <p>ER staff also participated on multiple cluster calls with their coach and partner counties between 1/11 and 7/11.</p> <p>CWS staff met with a mentoring coach from the regional training academy on 1-28-13, 2-10-13, 3-18-13, 4-8-13, 4-9-13, 6-10-13, 7-9-13,</p>	<p>Susan Wilson, Social worker Supervisor</p>

	<p>8-2-13, 9-10-13, and 10-9-13. The plan is to continue meeting with this coach through June 2014. At that time we will decide if the coaching will continue.</p>	
<p><b>2.1.2</b> Create policy and procedure for implementation of Signs of Safety.</p>	<p> <input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014 </p> <p>Informal policy in place. Formal policy to be completed by March 2012.</p> <p>This CWS policy was written in 2013, but as the program becomes embedded in CWS's practices, the policy will need to be reviewed and updated in 2014.</p>	<p>Susan Wilson, Social worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>
<p><b>2.1.3</b> Implement Signs of Safety beginning in the Emergency Response and Voluntary Services Unit in year one and the Ongoing Services Unit in year two.</p>	<p> <input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014 </p> <p>SOS was fully implemented in the ER Unit by February 2011. And is used on a case by case basis in Voluntary Family Maintenance.</p> <p>SOS was implemented in 2012 and continues to be used in both units in 2013.</p>	<p>Susan Wilson, Social worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p>

<b>Milestone</b>	<p><b>2.1.4</b> Develop a method for monitoring and evaluating the effectiveness of the Signs of Safety Program.</p>	<p> <input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014 </p> <p>The plan to develop a method of monitoring and evaluating the effectiveness of SOS by May 2012 did not occur.</p> <p>Several meetings were held in late 2012 and in 2013 to discuss what we wanted to track and monitor in order to evaluate the effectiveness of SOP. It was decided in October 2013 that we needed to meet with our SOP coach and tease through what it was we were trying to evaluate and how we could show the effectiveness of the program. By January 2014, CWS will determine what will be monitored in cases both in ER and Ongoing units.</p>	<b>Assigned to</b>	<p>Susan Wilson, Social worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>
	<p><b>2.1.5</b> Track and monitor Signs of Safety Program and report findings to the Program Manager.</p>	<p> <input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del>  <input type="checkbox"/> Year 1: Jan 2014 to Jan 2014 </p> <p>A method of evaluating will be created and then cases will be reviewed in March 2014 and September 2014.</p>		<p>Amber Davis, Staff Services Analyst</p>

<p><b>Strategy 2. 2 CWS</b> Targeted Reviews of substantiated referrals</p>	<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCA <input type="checkbox"/> P <input checked="" type="checkbox"/> PSSF <input type="checkbox"/> N/A	<p><b>Strategy Rationale</b>  Targeted reviews will be conducted on substantiated referrals where there was a previous referral for abuse or neglect which had been substantiated within the previous 12 months. Targeted reviews will occur in an attempt to 1. Determine why individuals are having subsequent substantiated referrals within 12 months and 2. Determine if there are procedural changes in the Department that can decrease the number of subsequent substantiated referrals.  The data collected will be used to train ER staff as an effort to decrease the number of subsequent substantiated referrals.</p>			
<b>Milestone</b>	<p><b>2.2.1</b>  Using Safe Measures © review those referrals that were substantiated within 12 months of a previous substantiated referral.  A second review will be conducted in 2013</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Completed first targeted review on 5-27-11. CFSR S1.1 No recurrence of maltreatment was reviewed on Safe Measures. The following time periods were reviewed: 1-1-08 to 6-30-08, 7-1-08 to 12-31-08, 1-1-09 to 6-30-09, 7-1-09 to 12-31-09. Findings discussed in 2.2.3.  Completed second targeted review on October 1, 2013. The following timeframes were reviewed on Safe Measures:  10-1-2011 to 3-31-12, 4-1-12 to 9-30-12, 10-1-12 to 3-31-13.	<b>Assigned to</b>	<p>Amber Davis, Staff Services Analyst</p>

<p><b>2.2.2</b></p> <p>Evaluate if identified client needs were met prior to closure of the initial referral.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del></p> <p><input type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del></p> <p><input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>Client's needs are not always met when closing a substantiated referral because not all referrals are promoted to a case, This milestone would be better served in a strategy where "cases" were being reviewed for re-entry, instead of referrals being reviewed for "no- recurrence" This milestone has been deleted as of 2012.</p>	<p>Susan Wilson, Social worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>
<p><b>2.2.3</b></p> <p>Information gathered from targeted reviews will assist in:</p> <ul style="list-style-type: none"> <li>• Determining if recommended guidelines are being followed in promoting referrals for services.</li> <li>• Determine if a procedural pattern exists when opening new referrals where previous referrals remain open.</li> </ul>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>It was determined that there was a trend in recurrence of maltreatment that was a significant procedural issue. There were a total of 22 out of 450 referrals received in those time periods from 1-1-08 to 12-31-09 that should <b>not</b> have been entered in CWS/CMS as new referrals, but instead should have been entered as an associated/ secondary referral. This created an increase of recurrence of</p>	<p>Amber Davis, Staff Services Analyst</p> <p>Crystal Markytan, Program Manager – Social Services Branch</p>

		<p>maltreatment in referrals of about 5%.</p> <p>Presented these findings to the Program Manager and the ER supervisor on 6-2-11. Met with ER unit and their supervisor on 6-7-11 to explain findings</p> <p>The plan is to remind the ER screener and staff to evaluate each new referral and to determine if there is an open referral at time of receipt. If there is, it should be associated to the first whenever it is possible to avoid increasing the recurrence of maltreatment</p> <p>On October 1, 2013 it was found that 3 out of 214 referrals received in specified time periods from 10-1-2011 to 3-31-13 should <b>not</b> have been entered in CWS/CMS as new referrals, but instead should have been entered as an associated/secondary referral. This indicates about a 1% data error. This is a 4% improvement from the targeted review in 2011.</p>	
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**Outcome/Systemic Factor: Re-entry after Reunification (Federal Standard ≤ 9.9%)**

Of the children who reunified with their parent or guardian after being in foster care, what percentage of the children re-entered foster care in less than 12 months from the date of reunification?

**County's Current Performance: (Quarter 2/ 2011)**

Measure Number	Measure Description	Most recent start date	Most recent end date	most recent numerator	most recent denominator	Most recent performance
C1.4	Re-entry in foster care following reunification	7-7-2009	6-30-2010	8	41	19.5%

From 7-7-2009 to 6-30-09, 19.5%% or 8 out of 41 children, re-entered foster care after being reunified with their parent or guardian.

**Improvement Goal 1.0**

Del Norte County Child Welfare Services and Probation Department will improve performance on this measure from the baseline (Q1 2010) of 29.8% to 25% by 2014, by increasing collaborative efforts with family networks.

**Strategy 1. 1 CWS/Probation**

Implement ~~Family Group Decision Making (FGDM)~~ Family Team Meeting.

<input type="checkbox"/>	CAPIT
<input type="checkbox"/>	CBCAP
<input type="checkbox"/>	PSSF
<input checked="" type="checkbox"/>	N/A

**Strategy Rationale**

Brings relatives and extended family members into the decision making process. Provides a network of safety and support for the family and can result in reducing the need for child welfare and probation services.

<b>Milestone</b>	<p><b>1.1.1</b></p> <p>Obtain training for social workers and probation officers on Family Team Meeting.</p>	<b>Timeframe</b>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Training for CWS supervisors on FGDM took place on 10-24 and 10-25-11. Additional training will continue in 2012 and 2013.</p> <p>Probation Department will be attended training on 12-20-11 about Family Team Meeting Program.</p> <p>Probation attended the Team Meeting in 2011.</p>	<b>Assigned to</b>	<p>Crystal Markytan, Program Manager</p> <p>Roy Jackson, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
	<p><b>1.1.2</b></p> <p>Develop a policy and procedure for Family Team Meeting</p>		<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>CWS has decided to adopt a Family Team Meeting Model based on Signs of Safety. Model will use compatible principles and language. Policy was written in 2013.</p> <p>Probation Department will be adopting a Family Team Meeting Model based on wraparound. Wrap around will be offered at</p>		<p>Roy Jackson, Social Worker Supervisor</p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Katrina Jackson, Probation Supervisor</p>

	<p>reunification. Formal policy and procedure will be developed in 2012.</p> <p>Probation Department did not adopt a formal FTM in 2012. The procedure since 2012 has been to place the youth or young adult on the County ICMDT agenda and referral youth or young adult to wraparound to discuss potential services for them to be self-sufficient.</p> <p>Due to current procedures, A FTM policy was not created.</p>	
<p><b>1.1.3</b> Implement Family Team Meeting. Probation will implement Family Team Meetings with wraparound the time of reunification</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p>CWS wrote their policy for SOP in 2013, but as the program becomes embedded in CWS's practices, the policy will need to be reviewed and updated in 2014.  <del>Probation Department will begin implementation in 2012.</del></p> <p>A FTM model was not adopted.</p>	<p><del>Roy Jackson, Social Worker Supervisor</del></p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Katrina Jackson, Probation Supervisor</p>

<p><b>1.1.4</b></p> <p>Develop a method for tracking and monitoring the efficacy of the Family Team process.</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del></p> <p><input checked="" type="checkbox"/> <del>Year 3: Jan 2013 to Jan 2014</del></p> <p><input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>CWS will be developing formal tracking of SOP by March 2014.</p> <p>Probation did not adopt this model.</p>	<p>Crystal Markytan, Program Manager</p> <p>Amber Davis, Staff Services Analyst</p> <p>Katrina Jackson, Probation Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>								
<p><b>1.1.5</b></p> <p>Track and monitor Family Team process and report findings.</p> <p>Track and monitor Wraparound at reunification</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p> <p><input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del></p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>CWS will track and monitor SOP between 1-14-14 to 11-14-14.</p> <p>Probation did not adopt a FTM model, however in 2013, cases referred to wraparound were tracked for re-entry.</p>	<p>Amber Davis, Staff Services Analyst</p> <p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Katrina Jackson, Probation Supervisor</p>								
<p><b>Strategy 1.2 CWS</b></p> <p>Provide the Dina Dinosaur curriculum component of Incredible Years to all children age's four (4) through ten (10) whom are in a plan of Family Reunification or in a concurrent or adoptive placement while their family of origin or resource family participates in the Incredible Years Parent Education Curriculum.</p>	<table border="1"> <tr> <td><input type="checkbox"/></td> <td><b>CAPIT</b></td> </tr> <tr> <td><input type="checkbox"/></td> <td><b>CBCAP</b></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><b>PSSF</b></td> </tr> <tr> <td><input type="checkbox"/></td> <td><b>N/A</b></td> </tr> </table>	<input type="checkbox"/>	<b>CAPIT</b>	<input type="checkbox"/>	<b>CBCAP</b>	<input checked="" type="checkbox"/>	<b>PSSF</b>	<input type="checkbox"/>	<b>N/A</b>	<p><b>Strategy Rationale</b></p> <p>Care providers and children participating in the same program will promote better understanding and more stable relationships thus preventing future dysfunction</p>
<input type="checkbox"/>	<b>CAPIT</b>									
<input type="checkbox"/>	<b>CBCAP</b>									
<input checked="" type="checkbox"/>	<b>PSSF</b>									
<input type="checkbox"/>	<b>N/A</b>									

<b>Milestone</b>	<p><b>1.2.1</b></p> <p>Contract with Del Norte Child Care Council to create a Dina Dinosaur session for CWS dependents ages four through ten.</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Completed - Contract was signed with DNCCC in early 2011.  Contract is still in effect in 2013.	<b>Assigned to</b>	Crystal Markytan, Program Manager, Social Services Branch  <del>Cris McCollum</del> , Executive Director, Del Norte Child Care Council, Melodee Mitchell
	<p><b>1.2.2</b></p> <p>Create a policy and procedure for referring CWS adult Family Reunification and Adoptive Resource clients and children to Incredible Years and Dina Dinosaur.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Completed - Policy and Procedure was written in May 2011.		Crystal Markytan, Program Manager, Social Services Branch  Julie Cain, Social Worker Supervisor  Amber Davis, Staff Analyst
	<p><b>1.2.3</b></p> <p>Implement both elements of the Incredible Years curriculum concurrently for eligible CWS clients and resource families.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  First Dina Dinosaur class for dependents was completed in June 2011. Thirteen children graduated from the program.  In 2013 there were two classes with 23 graduates in 2013.		Susan Wilson, Social Worker Supervisor  Julie Cain, Social Worker Supervisor  Melodee Wagoner, Del Norte Child Care Council

<b>Milestones</b>	<p><b>1.2.4</b></p> <p>Develop a method for evaluating the stability of the child/caregiver relationship post program participation.</p>	<b>Timeframes</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<b>Assigned to</b>	<p>Amber Davis, Staff Services Analyst</p> <p>Crystal Markytan, Program Manager</p>
	<p><b>1.2.5</b></p> <p>Track and monitor both elements of the IY curriculum and report findings to the Program Manager.</p>		<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014		<p>Amber Davis, Staff Services Analyst</p>
			<p>Completed - Pre/post tests were created by the coordinator in June 2011. These will be used during the current class (September 2011).</p> <p>2013: evaluating program relied heavily on observations of foster parents, instructor, and social workers.</p>		
			<p>Tracking of both IY and Dina Dinosaur have been completed since January 2011. 100% of the family's that participated <b>did not</b> have an allegation of substantiated abuse after graduating from the classes (as of 8-2011)</p> <p>Both IY and Dina Dinosaur continue to be tracked. In 2013, of the 23 children that graduated in Dina Dinosaur, there were 13 families. Of those 13 families, 8 adults participated in IY. 12 out of the 13 families did not have another</p>		

			substantiated allegation of child maltreatment once the class was completed.		
<b>Strategy 1.3 CWS/Probation</b> Evaluate and enhance current Family Search and Engagement practices.		<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCAP <input type="checkbox"/> PSSF <input checked="" type="checkbox"/> N/A	<b>Strategy Rationale</b> To identify potential relative and non-related extended family member placements for dependents and wards and maintain connections for children while in out of home placement in an effort to support reunification when possible		
<b>Milestone</b>	<b>1.3.1</b> Integrate AB938, "relative notification policy" with Family Search and Engagement practices	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Relatives are being notified in CWS. In-service for ongoing staff training 12-5-11. Notification continues to be our practice.  Family Search and Engagement practices have been put on hold in CWS this year due to staff issues in the on-going unit. The ICPC home study social worker who also carried a small caseload was out of work from 3-30-11 to 8-1-11 and then she retired. (ICPC has been covered by the supervisor and cases	<b>Assigned to</b>	Amber Davis, Staff Services Analyst

	<p>distributed to social workers) This position is still empty as of 11-4-11. The Supervisor was out of the office from May 20 to June 20, 2011. And the ILP coordinator position has been empty since August 15, 2011. Additionally, once a month furlough days have affected the unit as well and they began in July 2011.</p> <p>Probation Department has been searching for relatives. However the policy has not been formally written as of 2011.</p> <p>As of December 2012, one CWS social worker has been helping with family search an engagement and SOP. As of November 2013, she will be assigned more time in family search and engagement.</p> <p>In 2013, Probation Department's policy is to search for relatives of the child, for notification purposes and for potential placements.</p>	
<p><b>1.3.2</b> Provide training on policy to social workers and probation officers.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Training for Probation Department is</p>	<p>Amber Davis, Staff Services Analyst</p>

	<p>scheduled for January 2012.</p> <p>CWS staff received training in staff meetings regarding this policy in 2012 and 2013.</p> <p>Probation Department discusses the importance of finding family or NREFM placements with the placement officer.</p>	
<p><b>1.3.3</b> Random case reviews to determine compliance with policy.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>Case Reviews for CWS and Probation will occur in late 2012 early 2013.</p> <p>CWS has not completed this milestone as of November 2013. This will be an area that will be completed between 1-2014 to 11-2014.</p> <p>Probation Department supervisor has randomly reviewed placement cases in 2013 in an effort to ensure that we are following the appropriate guidelines for notifying relatives.</p>	<p>Julie Cain, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>

<b>Improvement Goal 2.0</b>					
Del Norte County Probation Department will improve performance on this measure from the baseline (Q1 2010) of 29.8% to 25% by 2014, by supporting and maintaining the family unit once reunification has occurred.					
<b>Strategy 2.1 Probation</b> Refer each reunification case to Wraparound Program for after care services.		<input type="checkbox"/> <b>CAPIT</b> <input type="checkbox"/> <b>CBCAP</b> <input type="checkbox"/> <b>PSSF</b> <input checked="" type="checkbox"/> <b>N/A</b>	<b>Strategy Rationale</b> Past practice ended services to youth and families when wardship was terminated. Providing after care services will support reunification efforts and lower the rate of reentry.		
<b>Milestone</b>	<b>2.1.1</b> Obtain training for probation officers regarding the Wraparound Program.	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Probation Department has a trained officer in the wrap around position.  In 2013, wraparound program is now offered by CWS instead of the Probation Department. Probation now refers all reunification cases to Wraparound through MDT.	<b>Assigned to</b>	Roy Jackson, Social Worker Supervisor, Wraparound Coordinator  Linda Sanford, Assistant Chief Probation Officer
	<b>2.1.2</b> Develop a policy and procedure for referring families to Wraparound Program.		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014 <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014  A written policy and procedure for referring families was completed in 2011.		Linda Sanford, Assistant Chief Probation Officer  Roy Jackson, Social Worker Supervisor, Wraparound Coordinator

		2012-2013 an informal policy is in place between Probation and CWS. The two departments will work on a formal written policy between January 2014 and November 2014.	
<b>2.1.3</b> Implement policy.		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Informal policy is implemented as of 2012-2013.	Linda Sanford, Assistant Chief Probation Officer
<b>2.1.4</b> Complete random case reviews to determine compliance with policy.		<del><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012</del> <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Cases are reviewed as needed to ensure that all reunification cases were referred to Wraparound.	Linda Sanford, Assistant Chief Probation Officer

**Outcome/Systemic Factor: Placement Stability (24 months + in foster care) (Federal Standard ≤ 41.8%)**

Of all the children in foster care during a specific time period that were in foster care for at least 24 months, what percentage of children had two or fewer placement settings.

**County's Current Performance: (Quarter 1/ 2010)**

Measure Number	Measure Description	Most recent start date	Most recent end date	most recent numerator	most recent denominator	Most recent performance
C4.3	Placement Stability 24 months and more	7-1-10	6-30-11	8	25	32%

From 7-1-10 to 6-30-11, 32%% or 8 out of 25 children in foster care for 24 months or longer had 2 or fewer placement changes.

**Improvement Goal 1.0**

Del Norte County Child Welfare Services and Probation Department will improve performance on this measure from the baseline (Q1 2010) of 8.3% to 15% by January 2014, by improving efforts towards case plan strategies.

**Strategy 1. 1 CWS and Probation**

Improve documentation of concurrent planning efforts by developing a standardized practice.

<input type="checkbox"/>	<b>CAPIT</b>
<input type="checkbox"/>	<b>CBCAP</b>
<input type="checkbox"/>	<b>PSSF</b>
<input checked="" type="checkbox"/>	<b>N/A</b>

**Strategy Rationale**

Better documentation will provide a concise history of previous placement efforts, will be easy to locate and will assist in making future placement decisions.

<b>Milestone</b>	<p><b>1.1.1</b> Review and revise policy and procedure for concurrent planning.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>This was put on hold due to staff issues in the on-going unit. The ICPC home study social worker who also carried a small caseload was out of work from 3-30-11 to 8-1-11 and then she retired. (ICPC has been covered by the supervisor and cases distributed to social workers) This position is still empty as of 11-4-11. The Supervisor was out of the office from May 20 to June 20, 2011. And the ILP coordinator position has been empty since August 15, 2011. Additionally, once a month furlough days have affected the unit as well and they began in July 2011.</p> <p>Although CWS does not have a formal policy in place, the on-going unit supervisor works closely with staff to improve documentation in concurrent planning efforts. The SIP goal has been met as of 12-2011, however, CWS will continue to keep working on this goal.</p>	<p>Linda Sanford, Assistant Chief Linda Sanford, Assistant Chief Probation Officer</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Amber Davis, Staff Services Analyst</p>
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	<p>Probation will be working on a more formal procedure for concurrent planning. Documentation can continue to improve, especially with the two new types of placements that will be available in January 2012, under AB 12.</p> <p>This milestone has not been completed by CWS. It will be something that is completed between 1-2014 and 11-2014.</p> <p>2013: Probation Department continues to improve their concurrent planning process. An informal policy is in place.</p>	
<p><b>1.1.2</b> Provide training to social workers and probation officers on concurrent planning.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Training for Probation Staff is scheduled for January 2012 and additional training when needed.</p> <p>Training for CWS staff occurs during unit meetings and will continue in 2013 and 2014.</p> <p>2013: Probation Department</p>	<p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p> <p><del>Amber Davis, Staff Services Analyst</del></p>

	discusses concurrent planning in the beginning of a case and throughout the life of the case. Training is received as needed.									
<p><b>1.1.3</b></p> <p>Random case reviews to determine compliance with policy.</p>	<p> <input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del>  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014 </p> <p>Random case reviews will occur in 2013 for both CWS and Probation Department.</p> <p>This milestone has not been completed by CWS. It will be something that is completed between 1-2014 and 11-2014.</p> <p>Probation Department cases are reviewed quarterly by the placement supervisor.</p>	<p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Amber Davis, Staff Services Analyst</p>								
<p><b>Strategy 1.2</b></p> <p>Implement Family Team Meeting</p>	<table border="1"> <tr> <td><input type="checkbox"/></td> <td><b>CAPIT</b></td> </tr> <tr> <td><input type="checkbox"/></td> <td><b>CBCAP</b></td> </tr> <tr> <td><input type="checkbox"/></td> <td><b>PSSF</b></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><b>N/A</b></td> </tr> </table>	<input type="checkbox"/>	<b>CAPIT</b>	<input type="checkbox"/>	<b>CBCAP</b>	<input type="checkbox"/>	<b>PSSF</b>	<input checked="" type="checkbox"/>	<b>N/A</b>	<p><b>Strategy Rationale</b></p> <p>Family Group Decision Making will facilitate family meetings at key decision points during a case, including when a placement change is being considered</p>
<input type="checkbox"/>	<b>CAPIT</b>									
<input type="checkbox"/>	<b>CBCAP</b>									
<input type="checkbox"/>	<b>PSSF</b>									
<input checked="" type="checkbox"/>	<b>N/A</b>									

<b>Milestone</b>	<p><b>1.2.1</b> Obtain training for social workers and probation officers in Family Team Meeting.</p>	<b>Timeframe</b>	<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Training for CWS supervisors on FGDM took place on 10-24 and 10-25-11.  Probation Department will be attending training on 12-20-11 about Family Team Meeting Program.	<b>Assigned to</b>	Crystal Markytan, Program Manager
	<p><b>1.2.2</b> Develop a policy and procedure for Family Team Meeting</p>		<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014  CWS has decided to adopt a Family Team Meeting Model based on Signs of Safety. Model will use compatible principles and language. Policy was written in 2013.  Probation Department will be adopting a Family Team Meeting Model based on wraparound. Wrap around will be offered at reunification. Formal policy and procedure will be developed in 2012.		Roy Jackson, Social Worker Supervisor  Susan Wilson, Social Worker Supervisor  Julie Cain, Social Worker Supervisor  Linda Sanford, Assistant Chief Probation Officer  Katrina Jackson, Probation Supervisor

	<p>Probation Department did not adopt a formal FTM in 2012. The practice used since 2012 has been to place the youth or young adult on the County ICMDT agenda and referral youth or young adult to wraparound to discuss potential services for them to be self-sufficient.</p> <p>Due to current procedures, A FTM policy was not created.</p>	
<p><b>1.2.3</b> Implement Family Team Meeting.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>CWS implemented SOP.</p> <p><del>Probation Department will begin implementation in 2012</del></p> <p>Probation Department did not implement a FTM</p>	<p>Roy Jackson, Social Worker Supervisor</p> <p>Susan Wilson, Social Worker Supervisor</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Katrina Jackson, Probation Supervisor</p>
<p><b>1.2.4</b> Develop a method for tracking and monitoring the</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> <del>Year 2: Jan 2012 to Jan 2013</del>  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p>	<p>Crystal Markytan, Program Manager</p>

	efficacy of the Family Team process. Probation will monitor wraparound at reunification		CWS and Probation will develop tracking and monitoring in 2013.  Probation did not complete this milestone in 2013.		Amber Davis, Staff Services Analyst  Katrina Jackson, Probation Supervisor  Linda Sanford, Assistant Chief Probation Officer
	<b>1.2.5</b> Track and monitor Family Team process and report findings.  Track and monitor Wraparound at reunification		<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Probation did not complete this milestone in 2013		Amber Davis, Staff Services Analyst  Linda Sanford, Assistant Chief Probation Officer  Katrina Jackson, Probation Supervisor
<b>Improvement Goal 2.0</b> Del Norte County Child Welfare Services and Probation Department will improve performance on this measure from the baseline of 8.3% to 15% by January 2014, by recruitment, retention, and training of resource families.					
<b>Strategy 2. 1 CWS/Probation</b> Review and evaluate current recruitment and retention strategies for resource families.		<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCAP <input type="checkbox"/> PSSF <input checked="" type="checkbox"/> N/A	<b>Strategy Rationale</b> Increase pool of available resource families in order to ensure the best match between foster children and resource families.		
<b>Milestone</b>	<b>2.1.1</b> Collaborate with local Blue Ribbon Commission/System Improvement Plan Team's Foster Home Retention and Recruitment Workgroup to identify needs of resource families,	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  The BRC Meeting is being held bimonthly. The Workgroup, which	<b>Assigned to</b>	Deanna Perry Ellis, Social Worker Supervisor, Licensing  Julie Cain, Social Worker Supervisor

<p>gather recommendations from resource families, and develop a plan including identified needs and recommendations, for recruitment and retention strategies.</p>	<p>includes Probation and CWS staff, meets monthly and has created new outreach materials that have been used in the community. For instance, banners our hung at several strategic businesses in Crescent City, encouraging individuals to become foster parents. CWS and Probation are in the process of creating a formal presentation suitable for distribution that will allow more presenters to give the recruitment message in the community. The new strategies from these meetings have seemed to have a connection to the dramatically increased participation in the licensing program.</p> <p>Workgroup continued to meet each month in 2013. They had banners made and distributed, they participated in community events, and may have the local youth create a video for recruitment. There was also a picnic for caregivers in May 2013.</p>	<p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>2.1.2</b> Collaborate with Kelly Remington from College of the Redwoods to support foster parent and relative caregiver's training needs in Del Norte County.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Progress: Ongoing training for foster parents occurs on a monthly basis. Foster Parent Support Group has</p>	<p>Crystal Markytan, Program Manager, Social Services Branch</p> <p>Deanna Perry Ellis, Social Worker Supervisor, Licensing</p>

		<p>been developed and meets regularly. The Foster Parent Support Group also has a small training segment incorporated within the structure and includes Life Booking. The Foster Parent Mentoring Program framework has been established. There are also two local trainers for prospective foster parents. First training finished on 11-1-11.</p> <p>There continues to be a training plan with CR through 2014.</p>	<p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>Milestone</b></p>	<p><b>2.1.3</b> Identify and attend community service club meetings and community events to recruit new resource families.</p>	<p><b>Timeframes</b></p> <p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Community Outreach has begun and recruitment message delivered to CAPC, FAN and local churches in 2011. A recruitment table was at the Youth &amp; Family Fair 4-9-11.</p> <p>Community outreach continued in 2013. Workgroup attended the youth and family fair. They also created a BBQ day in May 2013 for caregivers.</p>	<p><b>Assigned to</b></p> <p>Crystal Markytan, Program Manager, Social Services Branch</p> <p>Deanna Perry Ellis, Social Worker Supervisor, Licensing</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>

	<p><b>2.1.4</b></p> <p>Efforts to evaluate and monitor the satisfaction of current care providers and increased placement resources will be developed to increase retention of current resource families.</p>	<p> <input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input type="checkbox"/> Year 3: Jan 2014 to Nov 2014 </p> <p>An effort to evaluate the satisfaction of current care providers was attempted via a survey in 2012. Only a few were returned to the agency.</p> <p>Discussions on new ways of evaluating satisfaction will be discussed between January 2014 and November 2014.</p>	<p>Linda Sanford, Assistant Chief Probation Officer</p> <p>Deanna Perry Ellis, Social Worker Supervisor, Licensing</p>
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**Outcome/Systemic Factor: 8A Children Transitioning to Self-Sufficient Adulthood**

This measure accounts for the youth exiting foster care placement due reaching the age of 18, or who emancipated from foster care prior to turning 18.

**County's Current Performance: (Quarter 1/ 2010)**

Measure Number	Number of Children completed high school	Number of children obtained Employment	Have Housing Arrangements	Received ILP Services	Permanence Connection with an Adult
8A	4	2	4	4	4

From 04-1-11 to 6-11-2011, up to 4 children met the above measure. There is no state or federal standards.

**Improvement Goal 1.0**

Del Norte County Child Welfare Services and Probation Department will increase the number of transitional age youth applying for Transitional Housing to the maximum number of youth and/or young adults eligible for the program by January 2014.

**Strategy 1. 1 CWS and Probation**

Provide Information to transitional age youth (TAY) care providers and staff on TAY eligibility for subsidized housing.

- CAPIT
- CBCAP
- PSSF
- N/A

**Strategy Rationale**

Program opportunities change and create a new need for ongoing education for those involved in TAY.

Milestone	1.1.1	Timeframe	Assigned to
	Develop an orientation outlining transitional housing opportunities eligible for youth and/or young adults. Update when appropriate.	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Current contract provider for TAY gave an orientation to probation and CWS youth in 1-11.  (2013) In Probation, the placement	Julie Cain, Social Worker Supervisor  Karen Dieter, Clinical Supervisor  Linda Sanford, Assistant Chief Probation Officer

	<p>officer discusses TAY housing Opportunities.</p> <p>In 2013, CWS continued to discuss TAY housing opportunities with youth and young adults.</p>	
<p><b>1.1.2</b></p> <p>Care providers, probation and child welfare staff will attend annual training on transitional housing opportunities.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>The training was put on hold until the county received additional information on AB 12 and AB 212 which will begin in 1-1-12.</p> <p>CWS and Probation staff received training in 2013 by the contractor of this program.</p> <p>Probation placement officer just recently attended training that included this topic. (Nov 13)</p>	<p>Julie Cain, Social Worker Supervisor</p> <p>ILP Coordinator</p> <p>Karen Dieter, Clinical Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>1.1.3</b></p> <p>Transitional age youth will attend a minimum of one orientation a year regarding transitional housing opportunities. Participation will be documented in case file.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>The last orientation was held at the July 2011 ILP meeting. Additional training scheduled for January 9, 2012 for Probation and CWS staff</p> <p>CWS gave orientations in 2013</p>	<p>ILP Coordinator</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>

	<p>Probation Department reviews transitional housing with the youth and young adults as needed.</p>	
<p><b>1.1.4</b> Complete random case reviews to determine compliance.</p>	<p> <input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014 </p> <p>Due to lack of staff issues, the on-going staff and supervisor are attempting to be in compliance in this area. Additionally many new regulations are going into effect with the implementation of AB12 and AB 212 on January 1, 2012. Staff training will be critical to make sure that TAY 's needs are being met and that they are accessing the services available to them. Case reviews for both CWS and Probation will not be completed end 2012.</p> <p>As of November 2013 this milestone was not completed by CWS. It will be something that is completed between 1-2014 and 11-2014.</p> <p>Probation Department will monitor this between 1-2014 and 11-2014.</p>	<p>Amber Davis, Staff Services Analyst</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>

<b>Strategy 1. 2 CWS and Probation</b> Ensure every transitional age youth has a transitional housing plan		<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCAP <input type="checkbox"/> PSSF <input checked="" type="checkbox"/> N/A	<b>Strategy Rationale</b> Foster youth who develop a transitional housing plan will be better prepared to exit out of the child welfare or probation system.		
<b>Milestone</b>	<b>1.2.1</b> Explore transitional housing plans with all youth at 6 month intervals in conjunction with the minor's case plan.	<b>Timeframe</b>	<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  At this time CWS and Probation anticipates that the milestones in this strategy will be met timely.  In 2013, both CWS and Probation Department discussed housing opportunities with youth in conjunction with their case plans.	<b>Assigned to</b>	Julie Cain, Social Worker Supervisor  ILP Coordinator
	<b>1.2.2</b> Complete random case reviews to determine compliance with 1.2.1.		<input type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014 <input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014  As of November 2013 this milestone was not completed by CWS. It will be something that is completed between 1-2014 and 11-2014.  Probation Department did review cases in 2013, to determine compliance with housing plans.		Amber Davis, Staff Services Analyst

<p><b>1.2.3</b> Ensure that every youth has identified supportive adult(s) for housing options and support.</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>The ILP Coordinator will work with the case supervisor to develop a policy to ensure that each youth has identified at least one supportive adult for housing option and support.</p> <p>In 2013, Probation Department is committed to making sure that each youth has an identified supportive adult.</p>	<p>Julie Cain, Social Worker Supervisor  ILP Coordinator</p>
<p><b>1.2.4</b> Complete random case reviews to determine that a supportive adult has been identified.</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  <input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>As of November 2013 this milestone was not completed by CWS or Probation Department. It will be something that is completed between 1-2014 and 11-2014.</p>	<p>Amber Davis, Staff Services Analyst</p>
<p><b>Strategy 1. 3 CWS and Probation</b> Ensure that 100% of all emancipated youth are provided with all documents as required by WIC 391.</p>	<p><input type="checkbox"/> CAPIT  <input type="checkbox"/> CBCAP  <input type="checkbox"/> PSSF  <input checked="" type="checkbox"/> N/A</p>	<p><b>Strategy Rationale</b> Emancipating foster youth need to receive a priority in housing programs. Youth that have all necessary documentation at application can assist their eligibility for housing resources.</p>

<b>Milestone</b>	<p><b>1.3.1</b></p> <p>Ensure all exiting youth have valid government issued, valid SSN card, birth certificate and immunization records by case closing.</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<b>Assigned to</b>	ILP Coordinator
	<p><b>1.3.2</b></p> <p>Issue dependency/ward letter to all exiting youth.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014		ILP Coordinator

<p><b>1.3.3</b></p> <p>Develop a check list to track all documents as they are obtained.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del></p> <p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>CWS developed a checklist in October 2013 which will be shared with Probation Department.</p>	<p>ILP Coordinator</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>1.3.4</b></p> <p>Complete random case reviews to determine compliance.</p>	<p><input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del></p> <p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p><input checked="" type="checkbox"/> Year 3: Jan 2014 to Nov 2014</p> <p>As of November 2013 this milestone was not completed by CWS or Probation Department. It will be something that is completed between 1-2014 and 11-2014.</p>	<p>Amber Davis, Staff Services Analyst</p> <p>Linda Sanford, Assistant Chief Probation Officer</p>
<p><b>Improvement Goal 2.0</b> Enhance access to higher education or vocational opportunities for exiting child welfare and probation youth.</p>		
<p><b>Strategy 2. 1 CWS and Probation</b> Update case plan to include educational (post high school) goals</p>	<p><input type="checkbox"/> CAPIT</p> <p><input type="checkbox"/> CBCAP</p> <p><input type="checkbox"/> PSSF</p> <p><input checked="" type="checkbox"/> N/A</p>	<p><b>Strategy Rationale</b> Educational needs must be met so youth are prepared for college or vocational programs.</p>

<b>Milestone</b>	<p><b>2.1.1</b></p> <p>Ensure care providers have knowledge and training about higher education resources.</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014	<b>Assigned to</b>	<p>ILP worker</p> <p>Deanna Perry-Ellis, Social Worker Supervisor</p>
	<p><b>2.1.2</b></p> <p>Require educational/vocational goals in Transitional Independent Living Plan (TILP).</p>		<p>This continues to be best practice in 2013 for CWS and Probation Department.</p>		<input checked="" type="checkbox"/> <del>Year 1: Jan 2011 to Jan 2012</del> <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014
			<p>Resource Providers continue to be mailed information regarding on-going education/classes that are available to them. Probation and CWS use the same foster parents. Each Department encourages relatives to attend training when appropriate.</p> <p>CWS TILPS are behind due to lack of staff in position since August 2011. Unit is attempting to bring all TILP's up to date by 12-31-11.</p> <p>Probation Department did not have any youth in a placement that required a TILP in 2011. They would complete a TILP if necessary in the future.</p> <p>In 2013, CWS continues to help youth complete their TILP's</p>		

			<p>Probation Department has a few cases needing TILP's and those have been completed every 6 months with their placement reviews.</p>		
	<p><b>2.1.3</b> Support youth's attendance at educational and vocational events by coordinating with care providers and other service providers.</p>		<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  CWS and Probation Department continue to work with care providers and other service providers to fulfill this milestone. In 2013, This continues to be practice.		ILP Coordinator
<p><b>Strategy 2. 2 CWS and Probation</b> Form a TAY Collaborative among the Branches of the Department of Health and Human Services and Juvenile Probation.</p>		<input type="checkbox"/> CAPIT <input type="checkbox"/> CBCAP <input type="checkbox"/> PSSF <input checked="" type="checkbox"/> N/A	<p><b>Strategy Rationale</b> Maximize service integration among agency partners that work with the Transition Age Youth population.</p>		
<b>Milestone</b>	<p><b>2.2.1</b> Form a TAY Collaborative by inviting TAY representatives from each Branch to meet at least once a month.</p>	<b>Timeframe</b>	<input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012 <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013 <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014  Initial TAY meetings began in December 2010. Meetings are held monthly and will continue to meet in 2014. Both CWS and Probation are invited to participate.	<b>Assigned to</b>	Julie Cain, Social Worker Supervisor  ILP Coordinator  Linda Sanford, Assistant Chief Probation Officer

<p><b>2.2.2</b> Educate agency partners about services, events, and opportunities for the TAY population and maximizing access to services.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Agency partners have been educated and continue to receive more information regarding opportunities for TAY population. The Mental Health Services Act is supporting the TAY Collaborative.</p>	<p>Lora Chandler-Kaye, Social Worker (ILP worker)</p>
<p><b>2.2.3</b> Create a TAY based resource guide.</p>	<p><input type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Coastal Connections Youth and Young Adult Resource Center, a derivative of the Collaborative has focused on developing an on-line County resource guide for youth and young adults.</p>	<p>Lora Chandler-Kaye, Social Worker (ILP worker)</p>
<p><b>2.2.4</b> Attendance by the Branch representatives will be monitored by the coordinator.</p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012  <input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input checked="" type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>Probation Department and CWS attendance verified by attendance sheets.</p> <p>Attendance sheets were kept until the Collaborative was disbanded.</p>	<p>Lora Chandler-Kaye, Social Worker (ILP worker)</p>
<p><b>2.2.5</b></p>	<p><input checked="" type="checkbox"/> Year 1: Jan 2011 to Jan 2012</p>	<p>Lora Chandler-Kaye, Social</p>

	<p>The TAY collaborative will develop a mechanism to set goals and evaluate the success in meeting these goals as they relate to the population served.</p>		<p><input checked="" type="checkbox"/> Year 2: Jan 2012 to Jan 2013  <input type="checkbox"/> Year 3: Jan 2013 to Jan 2014</p> <p>The TAY collaborative will support the MESA Innovations Project. The Project requires a creation of a TAY council. Both CWS and Probation are involved in this Project. The program began in October of 2011.</p>		<p>Worker (ILP worker)</p> <p>Julie Cain, Social Worker Supervisor</p> <p>Roy Jackson, Social Worker Supervisor</p>
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