

Deaf Access Program

The California State Legislature created the Deaf Access Program (DAP) in 1980 to insure that State and local government programs are adapted to meet the communication needs of the state's deaf and hard of hearing population. The Welfare and Institutions Code mandates that the DAP provide services in a minimum of seven categories: communication services, counseling, advocacy services, independent living skills instruction, job development, and placement, information and referral, and community education. This comprehensive program of services insures that deaf and hard of hearing persons receive all entitled benefits and services, and assists them in achieving and maintaining self sufficiency and independence. Clients include deaf, deaf-blind, late-deafened, and hard of hearing, hearing, and other people. Non-profit charitable agencies operated by deaf and hard of hearing persons provide services. These local non-profit provider agencies establish the fees for services listed in this pamphlet.

COMMUNICATION SERVICES

Providers find qualified people to help clients or public agencies achieve equal communication access. This service includes finding qualified and available sign language interpreters and captioned notetakers to help clients communicate in their preferred way of communication. Emergency 24-hour assistance is available for medical, law enforcement, and mental health situations. In addition, document translation of written English into sign language is available.

COUNSELING

Individual, family, and peer counseling that is communication accessible is available for a wide range of individual or family problems. Providers offer this service or refer clients to local mental health agencies.

ADVOCACY SERVICES

The DAP is committed to helping clients gain communication access equal to that enjoyed by people who can hear. Advocacy helps clients protect their right to have access to education, employment, public services, and health and safety programs. Classes are available to teach clients their rights and how to protect them.

INDEPENDENT LIVING SKILLS INSTRUCTION

Providers help deaf and hard of hearing individuals live more independently and function more effectively within their communities through support services and education on employment preparation, housing options, money management, etc.

JOB DEVELOPMENT AND PLACEMENT

In conjunction with the Employment Development Department and Department of Rehabilitation, providers assist clients with application preparation, interview skills, job placement, and unemployment insurance issues. In addition, they also provide information to employers on how to achieve reasonable accommodation for their deaf and hard of hearing employees.

INFORMATION AND REFERRAL

Providers maintain extensive information on deafness, hearing loss, and sign language, as well as national, state, and local resources. A printed directory of local community resources that are communication accessible is also available.

COMMUNITY EDUCATION

This service increases public awareness and fosters an understanding about the needs of the deaf and hard of hearing. Community education services include workshops, information booths, in-service training, distribution of community news information, and the provision of informative material about deafness and sign language.



V means "voice answered" for hearing;

TTY means this number is answered by special equipment for the deaf.

OFFICE LOCATIONS OF SERVICE PROVIDERS

REGION I

Deaf Community Services of San Diego, Inc.

3930 Fourth Avenue, Suite 300
San Diego, CA 92103

(619) 398-2441 V

(619) 398-2440 TTY

(www.dcofsd.org)

Counties served:

Imperial and San Diego

Contact agency for locations of nearest branch offices.

REGION II

Center on Deafness Inland Empire (CODIE)

3576 Arlington Avenue #211
Riverside, CA 92506

(909) 275-5000 V/TTY

(www.codie.org)

Counties served:

Inyo, Mono, Riverside and San Bernardino

Contact agency for locations of nearest branch offices.

REGION III

Orange County Deaf Equal Access Foundation

6022 Cerritos Avenue
Cypress, CA 90630

(714) 826-9793 V/TTY

(www.ocdeaf.org)

Counties served:

Orange

REGION IV

Greater Los Angeles Agency on Deafness, Inc.

2222 Laverna Avenue
Los Angeles, CA 90041
(323) 478-8000 V/TTY
(www.gladinc.org)

Counties served:

Kern and Los Angeles

Contact agency for locations of nearest branch offices.

REGION V

Tri County-GLAD

5550 Telegraph Road,
Unit C-3
Ventura, CA 93006

(805) 644-6322 V
(805) 644-6323 TTY
(www.tcglad.org)

Counties served:

**San Luis Obispo, Santa Barbara,
and Ventura**

Contact agency for locations of nearest branch offices.

REGION VI

Deaf and Hard of Hearing Service Center, Inc.

5340 North Fresno Street
Fresno, CA 93710
(559) 225-3323 V
(559) 225-0415 TTY
(www.dhhsc.org)

Counties served:

**Fresno, Kings, Madera, Mariposa,
Merced, Monterey, San Benito,
and Tulare**

Contact agency for locations of nearest branch offices.

REGION VII

NorCal Center on Deafness

4708 Roseville Road,
Suite 112
North Highlands, CA 95660
(916) 349-7500 V/TTY
(www.norcalcenter.org)

Counties served:

**Alpine, Amador, Butte, Calaveras,
Colusa, El Dorado, Glenn, Lassen,
Modoc, Nevada, Placer, Plumas,
Sacramento, San Joaquin, Shasta,
Sierra, Siskiyou, Stanislaus, Sutter,
Tehama, Trinity, Tuolumne,
Yolo, and Yuba**

Contact agency for locations of nearest branch offices.

REGION VIII

Deaf Counseling, Advocacy and Referral Agency

14895 E. 14th Street,
Suite 200
San Leandro, CA 94578
(510) 483-0753 V
(510) 483-6914 TTY
(www.dcara.org)

Counties served:

**Alameda, Contra Costa, Del Norte,
Humboldt, Lake Marin, Mendocino,
Napa, San Francisco, San Mateo,
Santa Clara, Santa Cruz, Solano,
and Sonoma**

Contact agency for locations of nearest branch offices.

OTHER STATE RESOURCES

California Employment Development Department (EDD)

Deaf and Hard of Hearing Program
800 Capitol Mall, Labor Division
Sacramento, CA 95814
www.edd.cahwnet.gov

California Governor's Committee for Employment of Disabled Persons

P.O. Box 826880
Sacramento, CA 94280
www.disabilityemployment.org

California Department of Rehabilitation

**Deaf and Hard of Hearing
Services Section**
2000 Evergreen Street
Sacramento, CA 95815
<http://www.rehab.cahwnet.gov/ssd/deafser.htm>

California Department of Social Services OFFICE OF DEAF ACCESS

744 P Street, M.S. 6-91
Sacramento, CA 95814
(916) 653-8320 Voice
(916) 653-7651 TTY

It is the policy of the California Department of Social Services (CDSS) to ensure that all applicants/recipients are treated equally without regard to race, color, national origin, political affiliation, religion, marital status, sex, age or disability.



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STATE OF CALIFORNIA
Arnold Schwarzenegger, Governor

HEALTH AND HUMAN
SERVICES AGENCY
S. Kimberly Belshé, Secretary

DEPARTMENT OF
SOCIAL SERVICES



DEAF ACCESS PROGRAM

*A program "of, by, and for"
deaf and hard of hearing persons*