



# CALIFORNIA DEPARTMENT OF SOCIAL SERVICES TELEPHONE LIST



744 P STREET SACRAMENTO, CA 95814-5512

OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER	OFFICE	AREA CODE	PHONE NUMBER	FAX NUMBER
<b>DEPARTMENT OF SOCIAL SERVICES</b> 744 P Street, Sacramento, CA 95814				<b>Human Resource Services Branch</b>			
General Information	916	651-8848		Chief - Sharon Planchon	916	657-1754	657-3460
Public Inquiry and Response	916	651-8848		Personnel Bureau	916	657-1762	651-1079
Public Inquiry and Response (TDD Only)	800	952-8349		Labor Relations Bureau	916	657-1709	657-3460
				Payroll & Support Services Bureau	916	657-1762	651-1079
				Staff Development	916	657-2016	657-1727
				Professional Management Development	916	654-0645	657-1727
				<b>Management and Staff Services Branch</b>			
				Chief - Kyle Weber	916	657-2011	654-1567
				Administrative Services Bureau	916	657-2586	654-3286
				Business Services Bureau	916	657-2009	654-1567
				Disaster & Safety Services Bureau	916	651-8880	651-8884
				Public Inquiry and Response	916	651-0126	651-8866
				PIAR	651-8848	(Press 1, then 7)	
<b><u>DIRECTOR'S OFFICE</u></b>				<b><u>ADULT PROGRAMS DIVISION</u></b>			
<b>California Department of Social Services</b>				Deputy Director - Eva L. Lopez			
Director - John A. Wagner	916	657-2598	651-6569	Executive Assistant - Veniece Kennerly	916	653-5403	657-2049
Chief Deputy Director - Robert Garcia	916	657-2598	651-6569	<b>Adult Programs Branch</b>			
Information Security Officer - Cynthia Fair	916	651-9923	651-8280	Chief - Eileen Carroll	916	229-4583	229-3155
Office of Information Security	916	327-2412	445-2659	Adult Programs Policy Bureau Bureau	916	229-4000	229-3155
Special Assistant to the Directorate - Nancy Lee	916	657-2598	654-6012	Adult Programs Fiscal Administrative & Systems Bureau	916	229-4002	229-3160
				Adult Programs Operations & Quality Assurance Bureau	916	229-3494	229-3155
<b><u>LOCAL GOVERNMENT AND COMMUNITY RELATIONS</u></b>				<b><u>CHILDREN &amp; FAMILY SERVICES DIVISION</u></b>			
Deputy Director - Kevin Gaines	916	657-2648	657-3783	Deputy Director - Greg Rose	916	657-2614	657-2049
				Executive Assistant - Toni Crespo, Acting	916	657-2614	657-2049
				Assistant Deputy Director - Kevin Gaines	916	657-3433	657-2049
				<b>Office of the Foster Care Ombudsman</b>			
				Ombudsman - Karen Grace-Kaho	916	651-6560	651-6568
				<b>Children's Services Operations &amp; Evaluation Branch</b>			
				Chief - Glenn Freitas	916	651-8111	651-8143
				Adoptions Services Bureau	916	651-8089	651-8143
				Operations Bureau	916	651-8100	651-8148
				Outcomes and Accountability Bureau	916	651-8100	651-8148
				<b>Child Protection and Family Support Branch</b>			
				Chief - Linne Stout	916	651-6600	651-6239
				Child Welfare Policy and Program Development Bureau	916	651-6160	651-6325
				Resources Development and Training Support Bureau	916	651-6600	651-6239
				Office of Child Abuse Prevention	916	651-6960	651-6328
				<b>Child and Youth Permanency Branch</b>			
				Chief - Karen Gunderson	916	651-7464	657-3791
				Foster Care Support Services Bureau	916	651-7465	657-4357
				Permanency Policy Bureau	916	657-1858	657-3791
				<b>Foster Care Audits and Rates Branch</b>			
				Chief - Barbara Eaton	916	324-4873	324-4564
				Program and Financial Audits Bureau	916	324-1717	324-4574
				Foster Care Rates Bureau	916	324-4857	324-4571
				<b>Case Management System Support Branch</b>			
				Chief - Vacant	916	651-7884	651-6246
				Case Management System Support Bureau	916	651-7884	651-6246
<b><u>ADMINISTRATION DIVISION</u></b>							
Deputy Director - Eric Fujii	916	657-3266	651-8280				
Executive Assistant, Vacant	916	657-3266	651-8280				
<b>Financial Management and Contracts Branch</b>							
Chief - Fran Mueller	916	654-0713	654-0877				
Budget Bureau	916	654-0713	654-0877				
Contracts and Financial Analysis Bureau	916	657-1889	657-2362				
<b>Estimates and Research Services Branch</b>							
Chief - Karen Cagle	916	657-1668	653-1774				
Assistant Branch Chief - Pat Fitzgerald	916	657-1668	653-1774				
Children and Adult Programs Estimates Bureau	916	657-1668	653-1774				
CalWORKs & Food Stamps Bureau	916	657-1668	653-1774				
Performance Monitoring & Research Bureau	916	928-2200	928-2255				
Assistant Branch Chief - Akhtar Khan	916	657-1668	653-1774				
Fiscal Policy Bureau	916	657-3440	653-1774				
Child Welfare Data Analysis Bureau	916	928-2200	515-3513				
Federal Data Reporting and Analysis Bureau	916	928-2200	515-3514				
Data Systems and Survey Design Bureau	916	515-3527	928-7899				
<b>Fiscal Systems and Accounting Branch</b>							
Chief - Didi Okamoto	916	324-1000	654-1093				
Fund Accounting and Reporting Bureau	916	324-1000	654-1093				
Fiscal Systems Bureau	916	324-1000	654-1093				
Financial Services Bureau	916	324-1000	654-1093				

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<b><u>COMMUNITY CARE LICENSING DIVISION</u></b>				<b><u>DISABILITY DETERMINATION SERVICE DIVISION</u></b>			
Deputy Director - Jeffrey Hiratsuka	916	657-2346	657-3783	Deputy Director - Joseph M. Carlin	916	657-2265	653-8690
Executive Assistant - Dianne Ramos	916	657-2346	657-3783	Executive Assistant, Carolyn Wells	916	657-2265	653-8690
<b>Investigations Branch</b>				<b>Field Operations</b>			
Chief - JoAnn Hirai	323	981-3850	981-3875	Assistant Deputy Director - Robert L. Stavis	916	657-2265	653-8690
<b>Technical Assistance and Policy Branch</b>				<b>Oakland Branch</b>			
Chief - Gary Palmer	916	324-4312	323-9918	Chief - Lucy Washington	510	622-3506	622-3560
<b>Continuing Care Contracts Branch</b>				<b>Central Valley Branch</b>			
Chief - John Rodriguez	916	657-2592	653-9335	Chief - Cindy Henley	559	440-5000 (800) 869-0195	
<b>Central Operations Branch</b>				<b>Roseville Branch</b>			
Chief - Vacant	916	657-2346	657-3783	Chief - Debra Peel	916	774-4100	774-4162
Division Administrative Support Bureau	916	324-4031	323-8352	<b>Sierra Branch</b>			
Caregiver Background Check Bureau	916	274-6200	274-6205	Chief - Paula Norquist	559	440-5200	440-5174
<b>Statewide Adult and Senior Care Program</b>				<b>Sacramento Branch</b>			
Program Administrator (Adult) - Ben Partington	760	929-2121	929-2133	Chief - Kay Schlegel	916	263-5000	263-5138
Program Administrator (Senior) - Ben Partington	916	657-2592	653-9335	<b>Stockton Branch</b>			
Greater Bay Area Adult Care	510	286-4201	286-4204	Acting Chief - Leticia Earl	209	472-2391	472-8721
Los Angeles Tri-County Adult Care	323	980-4934	980-4912	<b>Los Angeles North Branch</b>			
Sierra-Cascade Adult Care	559	243-8080	243-8088	Chief - Pam Scheel	213	736-7000	800-350-8657
Southern Region Adult Care	714	703-2840	703-2868	<b>Covina</b>			
Central California Senior Care	650	266-8800	266-8841	Chief - Jacqueline J. Smallcomb	626	732-8100	732-8270
Greater Los Angeles Senior Care	818	596-4334	596-4376	<b>LaJolla Branch</b>			
Northern California Senior Care	707	588-5026	588-5080	Chief - Janet A. Harb	619	278-4550	278-4567
Southern California Senior Care	619	767-2300	767-2252	<b>Los Angeles West Branch</b>			
<b>Statewide Children's Residential Program Office</b>				Chief - Rosamaria Montoto			
Program Administrator - Sergio Ramirez	916	445-4351	323-8352	<b>San Diego Branch</b>			
Central Children's Residential Regional Office	408	324-2112	324-2133	Chief - John Passafiume	619	278-4300	278-4508
Los Angeles and Tri-Coastal Children's Residential	323	981-3300	981-3425	<b>Central Support and State Programs</b>			
Los Angeles Metro and Valley Children's Residential	310	568-1807	417-3680	Assistant Deputy Director - Monica Ortiz	916	657-2265	653-8690
Northern California Children's Residential	916	263-4700	263-4744	<b>Central Support Services Branch</b>			
Pacific Inland Children's Residential	951	782-4207	782-4967	Chief - Vacant	916	322-4265	323-0600
<b>Statewide Child Care Program Office</b>				<b>LA State Programs Branch</b>			
Program Administrator - Gloria Merk	916	229-4500	229-4508	Chief - Debbie Ruiz	213	480-6400	480-6308
Child Care South	310	337-4333	342-6849	<b>Oakland State Programs Branch</b>			
Child Care North	916	229-4500	229-4508	Chief - John Schromm	510	622-3756	622-3780
Bay Area Child Care	510	622-2602	622-2641	<b>HUMAN RIGHTS AND COMMUNITY SERVICES DIVISION</b>			
Central Coast Child Care	805	682-7647	682-8361	Deputy Director - Tom Lee	916	654-2474	653-4001
Chico Child Care	530	895-5033	895-5934	<b>Employee Assistance Program - Northern California</b>			
Fresno Child Care	559	243-4588	243-8070	Manager -David Fontes	916	657-1675	653-0782
Inland Empire Child Care	951	782-4200	782-4985	<b>Employee Assistance Program - Southern California</b>			
Los Angeles East Child Care	323	981-3350	981-3355	Coordinator -Agatha Osayande	213	736-7713	736-7592
Los Angeles Northwest Child Care	310	337-4333	337-4360	<b>Civil Rights Bureau</b>			
Mission Valley Child Care	619	767-2200	767-2203	Chief, Ramon Lopez	916	654-2107	653-9332
Orange Child Care	714	703-2800	703-2831	<b>Language Services</b>			
Peninsula Child Care	650	266-8843	266-8847	Chief, Johnny Oh	916	651-8876	651-8881
River City Child Care	916	229-4530	387-1933	<b>Equal Employment Opportunity Office -</b>			
San Jose Child Care	408	324-2148	324-2160	Chief - Vacant	916	657-2326	657-2285
				<b>Office for Special Services/Office of Services</b>			
				to the Blind - Chief - Lisa Bandaccari			
				Office of Deaf Access - Chief - Joseph Hoffman			
				TTY 653-7651			

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<b><u>INFORMATION SYSTEMS DIVISION</u></b>							
Deputy Director - Karen Ruiz	916	654-1039	651-8280	<b>San Diego Regional Office</b>			
Executive Assistant - Sheree Pina	916	654-1039	651-8280	Anthony Gurrola	760	510-4999	510-4998
Chief Technology Officer - Don Richards	916	323-2185	445-2659	<b>Operations Support Bureau</b>			
Office of Systems Oversight	916	323-2185	445-2659	Cathy Yamada-Chew	916	229-4100	229-4489
<b>Operations Branch</b>				<b>State Hearings Support Section</b>			
Chief - Andrea Wright	916	445-0561	327-1658	Jim Brown	916	229-4100	229-4143
Customer Support Bureau	916	445-9722	327-1658	<b>Disability Hearings Bureau</b>			
Networking Operations Bureau	916	322-2441	327-1658	Rene Quintanilla	916	229-4174	229-4194
Onsite and System Support Bureau	916	324-4080	323-1124	<b>Training &amp; Quality Development</b>			
<b>Technical Services Branch</b>				<b>Quality Improvement Disability Hearings Bureau</b>			
Chief - Sheryl Jakaboski	916	323-6267	445-9569				
Welfare to Work Support Bureau	916	323-3763	445-9569	<b><u>WELFARE TO WORK DIVISION</u></b>			
CCLD/Legal Support Bureau	916	445-1926	445-9569	Deputy Director - Charr Lee Metsker	916	657-3546	651-8280
CFSD, EO, Adm., SHD Support Bureau	916	445-9704	445-9569	Executive Assistant - Molly Thomas	916	657-3546	651-8280
Internet Solutions Bureau	916	324-2016	445-9569	<b>Employment &amp; Eligibility Branch</b>			
<b>Project and Resources Branch</b>				<b>Employment &amp; Eligibility Branch</b>			
Chief - Vacant	916	323-2185	445-2659	Kären Dickerson, Branch Chief	916	657-2128	657-1131
Project and Resources Bureau	916	323-3444	445-2659	Employment Bureau	916	654-2137	654-1048
<b><u>LEGAL DIVISION</u></b>				CalWORKs Eligibility Bureau	916	654-1322	654-1401
Deputy Director - Frank Furtek	916	657-2353	657-2281	<b>Food Stamp Branch</b>			
Executive Assistant - Lori Nelson	916	657-2353	657-2281	Christine Webb-Curtis, Branch Chief	916	651-8047	654-1295
<b>Chief General Counsel</b>				Food Stamp Management Operations Section	916	653-5420	654-1295
Frank Furtek	916	657-2353	657-2281	Food Stamp Bureau	916	654-1896	657-1806
<b>Senior Assistant Chief Counsel (Welfare Programs ITP, AP, &amp; Contracts Policy)</b>				Field Operations Bureau	213	833-2250	833-2253
Lisa Hightower	916	654-0843	654-1171	<b>Child Care and Refugee Programs Branch</b>			
<b>Senior Assistant Chief Counsel (CCL Enforcement) -</b>				Venus Garth, Branch Chief	916	657-3442	654-1516
Greta Wallace	916	657-1771	657-2470	Child Care Bureau	916	657-2144	654-1516
<b>Senior Assistant Chief Counsel (Personnel and CCL Policy) -</b>				Refugee Programs Bureau	916	654-4356	654-7187
Sue Diedrich	916	657-2238	657-2470	<b>Program Integrity Branch</b>			
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				Gary Grayson, Acting Chief	916	654-2125	657-2207
James Simon	916	654-0848	657-2470	Welfare Fraud and Emergency Food Assistance Program	916	263-5700	263-5707
<b>Assistant Chief Counsel (CCL Enforcement) -</b>				Program Technology Bureau	916	654-1874	657-2207
Darryl East	916	657-1771	657-2470				
<b>Assistant Chief Counsel (CCL Enforcement) -</b>							
Dan Cohen	916	654-0843	654-1171				
<b>Assistant Chief Counsel (CCL Enforcement) -</b>							
Shirley Ramirez	323	981-3933	981-2799				
<b>Assistant Chief Counsel (CCL Policy) -</b>							
Janet McKenzie	916	654-0848	657-2470				
<b>Assistant Chief Counsel (Welfare) -</b>							
Janet LaMar	916	654-0848	654-2134				
<b>LEAD Attorney (Personnel Unit) -</b>							
Richard Burton	916	653-2110	653-4514				
Office Manager - Connie Navarrete	916	657-1771	657-2470				
<b><u>STATE HEARINGS DIVISION</u></b>							
Deputy Director/Chief ALJ - Manuel A. Romero	916	657-3550	651-6258				
Executive Assistant - Eugene Townsend	916	657-3550	651-6258				
<b>Central Support Bureau</b>							
Esther Smithstan	916	229-4100	229-3390				
<b>Northern Valley Coastal Office</b>							
Bruce Barber	916	229-4189	229-4158				
<b>Northern Coastal Regional Office</b>							
Bruce Barber	510	622-4000	622-4004				
<b>Bay Area Regional Office</b>							
Vacant	510	622-4000	622-4004				
<b>Los Angeles Regional Office</b>							
Ron Mendoza	213	833-2200	833-2230				



STATE OF CALIFORNIA

HEALTH AND HUMAN SERVICES AGENCY

DEPARTMENT OF SOCIAL SERVICES